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Planning

Domestic Abuse Community Support Service

Cornwall Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011764

Procurement identifier (OCID): ocds-h6vhtk-04fa0a

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Scope

Reference

DN700460

Description

The Domestic Abuse and Sexual Violence (DASV) team is responsible for directly commissioning specialist domestic abuse and sexual violence services for Cornwall on behalf of the Safer Cornwall Partnership, to respond to the strategic priorities identified within the partnership Domestic Abuse and Sexual Violence Strategies. We use the Public Health Commissioning process to provide a shared understanding of local need, to develop our commissioning intentions, to inform procurement and to evaluate and review whether we are enabling victims, their families and children and those who engage in abusive behaviours to have their needs met effectively.

Provision of Domestic Abuse Community Support Services, Cornwall Council will be the lead commissioner for these services on behalf of the Safer Cornwall Partnership.

The opportunity will comprise of the following 3 lots and the maximum opportunity of this

contract is expected to be a period of 10 years. Comprising of an initial 5 year contract term, which may be followed by up to two optional extension clauses, the first of which is 3 years and then a further for 2 years providing the maximum opportunity of 10 years.

Lot 1 – Community Domestic Abuse Service – helpline and advocacy

To include;

- Provision of a Domestic Abuse helpline.
- Independent Domestic Violence Advisor (IDVA) Service on a need led basis.
- Health and Primary Care IDVA Services.
- Drop-in services.
- Trauma stabilisation experienced/ witnessed and/or been impacted by domestic abuse.
- Assertive outreach for those with multiple vulnerabilities.
- Peer mentoring and volunteering opportunities.

With an anticipated, but my no means confirmed annual value of £700,000 - 800,000, final budget values will be confirmed when the procurement is published.

Lot 2 - Community Domestic Abuse Service – recovery and therapeutic support

To include;

- Recovery and therapeutic support programmes delivered via both 1:1 and group support including trauma stabilisation and trauma processing for those impacted by domestic abuse adults and children.
- Behaviour change and interventions (abusive person) programme (for adults and children).
- Trauma stabilisation interventions for those who have experienced/ witnessed and/or been impacted by domestic abuse.
- Peer mentoring programme
- Psychoeducational interventions for adults and children affected by Domestic abuse.

With an anticipated, but my no means confirmed annual value of £700,000 - 800,000, final

budget values will be confirmed when the procurement is published.

Lot 3 – Domestic Abuse Training and education

To include;

- Awareness raising and training in settings, including E-learning, face to face packages , train the trainer approaches and communities of practice.
- Healthy Relationships education programmes in primary, secondary, alternative provisions and those unable to engage in mainstream education.

With an anticipated, but my no means confirmed annual value of £100,000-£150,000, final budget values will be confirmed when the procurement is published.

Please Note

Each lot will contribute to a wider overall specification , where individual lots are being delivered by different providers there will be an expectation that a co-delivery approach will be taken to deliver a robust single point of access referral pathway and providers will work collaboratively across the piece to deliver the wider service as a whole.

The procurement is anticipated to publish in June.

The maximum opportunity of this contract is expected to be a period of 10 years.

Comprising of an initial 5 year contract term, which may be followed by up to two optional extension clauses, the first of which is 3 years and then a further for 2 years providing the maximum opportunity of 10 years.

Contract dates (estimated)

- 1 April 2026 to 1 April 2031
- Possible extension to 1 April 2036
- 10 years, 1 day

Main procurement category

Services

CPV classifications

- 85112000 - Hospital support services
- 85121100 - General-practitioner services
- 85312300 - Guidance and counselling services
- 85312500 - Rehabilitation services
- 80000000 - Education and training services
- 80510000 - Specialist training services

Contract locations

- UKK3 - Cornwall and Isles of Scilly

Engagement

Engagement deadline

5 May 2025

Engagement process description

Supplier Event

As part of the pre-procurement process of the Provision of Domestic Abuse Community Support Services Safer Futures Community Domestic Abuse Provision across Cornwall

and Isle of Scilly we are holding 2 provider event sessions as an Introduction to Social Value and TOMs.

The aim of the session is to ensure clarity and understanding for providers and gather feedback from potential providers to assist in the identification of TOMs used. These sessions will be held by way of Microsoft Teams events and are open to any potential bidders for the 3 Lots that make up the wider service.

Session 1 – 7th May 10am-11am Social Values Lots 1 and 2 (helpline and advocacy and therapeutic support)

Session 2 – 14th May 10am -11am Social Value Lot 3 (Education and Training)

Should you or any of your colleagues be interested in attending either of the available events, limited to a maximum of 2 attendees per organisation, then please visit our procurement portal Proactis at www.supplyingthesouthwest.org.uk to access the supplier event form.

Search for Project No. DN700460, Domestic Abuse Community Support Service and express an interest in order to download the supplier event form, then email your completed document via the portal email messaging system by no later than the close of Sunday 4th May.

A direct link to the project can be found here:

<https://procontract.due-north.com/Supplier/Advert/View?advertId=527ec702-d398-ee11-8125-005056b64545>

Participation in this supplier event will not prejudice suppliers participating in the future procurement.

Additional engagements in the form of both supplier events and multiple soft market tests have been conducted prior to the implementation of the Procurement Act.

Procedure

Special regime

Light touch

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

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TR1 3AY

United Kingdom

Contact name: Mr James Howarth

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Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government