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Tender

WSSCC - Pseudo Framework - Provision of Care and Support at Home Services 2024

West Sussex County Council

F02: Contract notice

Notice identifier: 2024/S 000-011759

Procurement identifier (OCID): ocids-h6vhtk-04515c

Published 11 April 2024, 11:35am

The closing date and time has been changed to:

16 May 2024, 1:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

West Sussex County Council

County Hall, West Street

Chichester

PO19 1RQ

Contact

WSSCC Procurement Team

Email

bsdprocurement@westsussex.gov.uk

Country

United Kingdom

Region code

UKJ27 - West Sussex (South West)

Internet address(es)

Main address

<https://www.westsussex.gov.uk/default.aspx>

Buyer's address

<https://www.westsussex.gov.uk/default.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-7669.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WSCC - Pseudo Framework - Provision of Care and Support at Home Services 2024

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Under the Care Act 2014, the Council has duties and responsibilities to provide services that prevent or delay a person's care needs increasing, provide information and advice that enables people to make good decisions about care and support and stimulate activity to provide a range of good-quality services for people to choose from.

Care and Support at Home Services are commissioned to support the Council's aims to ensure that in later life:

- West Sussex is a good place to grow old
- People feel safe and secure
- People have opportunities to thrive
- People are healthy and well
- People feel part of their community

These Services are commissioned to support Customer's eligible social care needs, where care and support at home services are the most appropriate solution to deliver the outcomes that have been identified. The Services will provide care and support at home to adults aged 18 and over who have eligible care needs as defined within the Care Act 2014.

II.1.5) Estimated total value

Value excluding VAT: £305,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 – Day Time Domiciliary Care and Support at Home

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

<https://www.westsussex.gov.uk/default.aspx>

II.2.4) Description of the procurement

Lot 1 is care and support delivered between the hours of 07:00 and 22:00 seven (7) days per week in accordance with the customers support plan. This may include regulated activity under a CQC registration.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £40,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 July 2024

End date

14 July 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Overnight Care

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

<https://www.westsussex.gov.uk/default.aspx>

II.2.4) Description of the procurement

Lot 2 is overnight care which is care that is provided between the hours of 22:00 and 07:00. It can be for periodic visits or for an extended period overnight. This service requires a 'Waking Night' care worker who is able to provide personal care, in accordance with the customer's support plan, as required. This may include regulated activity under a CQC registration.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 July 2024

End date

14 July 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 – Live-In Care

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

<https://www.westsussex.gov.uk/default.aspx>

II.2.4) Description of the procurement

Lot 3 is live-in care which is care that is provided around the clock by one care worker or a team of carer workers where the care worker lives with the customer in their home. This provides constant assurance that the customer is accompanied to ensure safety. This service does not require the care worker to be providing personal care continuously, as part of the service is to be a constant presence to ensure the safety of the customer. It is appropriate that the care worker is provided with a bed and private area to sleep however they will be expected to wake up when the customer needs assistance. Such interruptions should not normally occur more than twice per night.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 July 2024

End date

14 July 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Rounds Provision

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

<https://www.westsussex.gov.uk/default.aspx>

II.2.4) Description of the procurement

Lot 4 is Rounds Provision which is care that is purchased in a block and called off as and when required. The terms and conditions of this will be set out in any future mini competition/s for the round. These rounds will give priority to a provider to be awarded packages of care within the designated confines of the round.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £320,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 July 2024

End date

14 July 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Emergency Provision, Including Responses to Provider Failure

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

<https://www.westsussex.gov.uk/default.aspx>

II.2.4) Description of the procurement

Lot 5 is emergency provision which is care that will be called off in the event of an urgent situation which may require a large-scale response. Packages may be grouped together for bidding and response times may be shortened, dependent on the requirements of the situation. The terms and conditions of this will be set out in any future mini competition/s dependent on the situation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 July 2024

End date

14 July 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Full details can be found in the tender pack.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The Services are deemed to be health, social and related services (Schedule 3 Social and “social and other specific services”) for the purposes of the Public Contracts Regulations 2015 (SI 2015/102) (the “Regulations”). As the value of the Services exceeds the threshold of the “light touch” procurement regime set out in Chapter 3 Section 7 of the 2015 Regulations, the Regulations will apply for th

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

13 May 2024

Local time

1:00pm

Changed to:

Date

16 May 2024

Local time

1:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 May 2024

Local time

9:00am

Place

West Sussex

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The Council has scheduled a virtual Bidder's Briefing as detailed below.

All Bidders are invited to join the Bidders Briefing, attendance is encouraged, and all content along with questions and responses will be shared via the e-sourcing portal after the event:

Session: Bidders Briefing

Date: Thursday 18th April 2024

Time: 12:00 – 13:30

Location: Online – Microsoft Teams

Agenda: • Overview of the requirement

- Explanation of process
- Question and answer session
- How to use the e-sourcing Portal
- How bidders can respond to the tender.

RSVP: Please send a message on the e-Sourcing Portal by 5pm Tuesday 16th April 2024 and advise who from your organisation will be attending, along with their direct email address. A link to the meeting will then be provided via email. Please note if we receive your request to join the briefing after this time, we cannot guarantee you will be able to attend. Please ensure you include your email address in the message. If an email address is not provided, we cannot invite you to the event.

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>

VI.4.2) Body responsible for mediation procedures

West Sussex County Council

County Hall, West Street

Chichester

PO19 1RQ

Country

United Kingdom

Internet address

<https://www.westsussex.gov.uk/default.aspx>

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>