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Contract

NP503224 Diabetic Eye Screening (DES) Support System

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2025/S 000-011752

Procurement identifier (OCID): ocds-h6vhtk-04e836

Published 28 March 2025, 12:19pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

Jim Binnie

Email

jim.binnie@nhs.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1183

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NP503224 Diabetic Eye Screening (DES) Support System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of hosting and ongoing support for software in which the contracting authority holds a perpetual licence and which is used to support the administration of the Diabetic Eye Screening Programme by NHS Scotland.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,214,022

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement

The provision of hosting and ongoing support for software in which the contracting authority holds a perpetual licence and which is used to support the administration of the Diabetic Eye Screening Programme by NHS Scotland which in turn delivers critical clinical services to citizens. The proposed contract will provide continuity of service based upon the existing solution in which there has been significant prior investment, development of expertise within the user community and on which the current operational processes through which the Diabetic Eye Screening Programme in Scotland is delivered rely. The Contracting Authority has embarked upon a programme of work which will consider how the national screening programmes should be supported by IT systems in the future. This contract provides continuity of service for the Diabetic Eye Screening Programme over the envisaged timescales for that review programme and any associated transition to successor arrangements arising from the outcomes of that programme. The contract will be for a period of five years with an additional two one year optional extensions at the discretion of the contracting authority.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The contract will be for a period of five years with an additional two one year optional extensions at the discretion of the contracting authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

As per Regulation 33 (1) (b) (iii). The provision of hosting and ongoing support for software in which the contracting authority holds a perpetual licence and which is used to support the administration of the Diabetic Eye Screening Programme by NHS Scotland which in turn delivers critical clinical services to citizens. The proposed contract will provide continuity of service based upon the existing solution in which there has been significant prior investment, development of expertise within the user community and on which the current operational processes through which the Diabetic Eye Screening Programme in Scotland is delivered rely. The Contracting Authority has embarked upon a programme of work which will consider how the national screening programmes should be supported by IT systems in the future. This contract provides continuity of service for the Diabetic Eye Screening Programme over the envisaged timescales for that review programme and any associated transition to successor arrangements arising from the outcomes of that programme. The contract will be for a period of five years with an additional two one year optional extensions at the discretion of the contracting authority.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-007332](#)

Section V. Award of contract

Contract No

NP503224

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEC Software Solutions UK Limited

BizSpace, 1st floor, iMex centre, 575-599 Maxted Road

Hemel Hempstead

HP2 7DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,214,022

Section VI. Complementary information

VI.3) Additional information

(SC Ref:794671)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1DL

Email

edinburgh@scotcourts.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The VEAT notification previously published incorporated a 'standstill period' of a minimum of 10 clear calendar days (or a minimum of 15 days if the communication method used is not electronic) between the date on which the Authority dispatched the VEAT notice and the date on which the Authority concluded the contract.

The bringing of court proceedings against the authority after the contract has been entered into will not affect the contract unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise, the remedies that may be awarded by the courts where the contract has been entered into are limited to the award of damages.