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Tender

1st Contact Mental Health and Wellbeing Service

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-011743

Procurement identifier (OCID): ocids-h6vhtk-02b551

Published 26 May 2021, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

Aberdeen City Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

Email

catking@aberdeencity.gov.uk

Telephone

+44 1467539209

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

1st Contact Mental Health and Wellbeing Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeen City Health & Social Care Partnership requires a service which will provide a direct access first point of contact for people experiencing poor mental health and wellbeing working across all three localities in Aberdeen City, with particular focus on deprived areas. The service will be flexibly developed, to meet local need and should have availability to provide support up to 7 days per week, including out of hours support at key times. The service will operate on the principle of easy access and will focus on listening, immediate support and signposting.

II.1.5) Estimated total value

Value excluding VAT: £1,462,733

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

II.2.4) Description of the procurement

This service will provide direct access to a community-based team, based on a model of mental health practitioner, paid peer support and volunteers with lived experience. The team will work together to help to signpost, de-escalate, provide empathetic responses, provide some simple intervention work to enhance provision within deprived areas and

risk assess to identify different options and resources available within the Community as well as supporting self-management options. This team would create strong links to services and support networks within the local community.

The service requires to deliver in-hours and out of hours support to address local need. There is flexibility as to the days and hours this service is provided, and whether this is a face to face or remote service, or a mix. Research suggests out of hours provision would extend to 2am and cover as a minimum Thursday to Sunday.

There is flexibility in the service design and how this may evolve and develop over the life of the contract, taking into account local needs and changes in local provision

II.2.6) Estimated value

Value excluding VAT: £1,462,733

II.2.7) Duration of the contract or the framework agreement

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Bidders must hold or commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = 10m

Public Liability Insurance = 5m

Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services as described.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

1.The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not

have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 18818. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

The Scottish Public Sector is committed to the delivery of high quality public services, and recognises that this is critically dependent on a workforce which is well-rewarded, well-motivated, well-led, has access to appropriate opportunities for training and development, is diverse and inclusive, and can influence decision making. These factors are also important for workforce recruitment and retention, and thus continuity of service delivery.

Public bodies in Scotland are committed to applying the Fair Work First criteria in their own organisation and in publicly funded supply chains

Fair Work First is the Scottish Government's policy for driving good quality and fair work in Scotland. Through this approach, the Scottish Government, and its public sector partners, are asking bidders to describe how they are committed to progressing towards adopting and how they intend to continue embedding the five Fair Work First criteria:

appropriate channels for effective voice, such as trade union recognition

investment in workforce development

no inappropriate use of zero hours contracts

action to tackle the gender pay gap and create a more diverse and inclusive workplace;
and,

providing fair pay for workers (for example, payment of the real Living Wage).

In order to ensure the highest standards of service quality in this contract we expect suppliers to commit to progressing towards adopting the five Fair Work First criteria in the delivery of this contract as part of a fair and equitable employment and reward package as a route to progressing towards wider fair work practices set out in the Fair Work Framework.

Additional Community Benefits objectives for this Procurement are outlined in the Tender Overview.

(SC Ref:655288)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Civil Justice Centre and Commercial Courts

Queens Street

Aberdeen

AB10 1AQ

Country

United Kingdom