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Contract

Technology Services 3

The Minister for the Cabinet Office acting through Crown Commercial Service

F20: Modification notice

Notice identifier: 2025/S 000-011742

Procurement identifier (OCID): ocds-h6vhtk-02c3da

Published 28 March 2025, 11:54am

Section I: Contracting authority/entity

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

info@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

Buyer's address

<https://www.crowncommercialservice.bravosolution.co.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Services 3

Reference number

RM6100

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

All Lots

Lot No

1 2 3a 3b 3c 3d 4 5

II.2.2) Additional CPV code(s)

- 32410000 - Local area network

- 32420000 - Network equipment
- 48000000 - Software package and information systems
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51000000 - Installation services (except software)
- 51610000 - Installation services of computers and information-processing equipment
- 79410000 - Business and management consultancy services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Crown Commercial Service as the Contracting Authority has put in place a Pan Government Collaborative Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local Authorities. Public Sector Bodies have a need for a technology service Framework Agreement, which will deliver local, regional and national technology service provides for the range of service outlined below.

The agreement will include but not be limited to the following tech support services:

- Hardware management and support
- Software management and support
- Network management and support
- Data management
- Enterprise security (Security Operations Centre – SOC services)
- Tech service discovery
- Tech service disaggregation

- Transition and transformation of existing tech services
- Tech strategy & service design

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2023/S 000-029499](#)

Section V. Award of contract/concession

Contract No

1

Lot No

1

Title

Technology Services 3

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

15 June 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Full list of successful suppliers is available on Contracts Finder

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,000,000,000

Section VI. Complementary information

VI.3) Additional information

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business

through this Commercial Agreement.

As part of this contract award notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/11f22e27-49f7-4a34-8f6a-921dd797d1ee>

- 1) Contract notice transparency information for the agreement;
- 2) Contract notice authorised customer list;
- 3) Redacted Commercial Agreement;
- 4) Full List of Successful Suppliers;

On 2.4.2014 Government introduced its Government Security Classifications (GSC) scheme

which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the

number of security classifications used. All bidders were required to make themselves aware of the

changes as it may impact this requirement.

This link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve

handling personal information or provide certain ICT products/services. Government is taking steps to

reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The

scheme defines a set of controls which, when implemented, will provide organisations with basic

protection from the most prevalent forms of threat coming from the internet. To participate in

this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

Number of suppliers per Lot:

Lot 1 - 196

Lot 2 - 134

Lot 3a - 113

Lot 3b - 121

Lot 3c - 118

Lot 3d - 126

Lot 4 - 39

Lot 5 – 34

The start date of this Framework Agreement is 16/6/2021. The expiry date of the Framework Agreement is 15/6/2025. The Framework Agreement will be established for 4 years, with no option to extend. Some purchases under this framework agreement may have requirements that can be met under this framework agreement but the purchase of which may be exempt from the Procurement Regulations (as defined in Attachment 1 — About the framework within the Invitation to Tender documentation). In such cases, call-offs from this framework will be unregulated purchases for the purposes of the procurement regulations, and the buyers may, at their discretion, modify the terms of the framework and any call-off contracts to reflect that buyer's specific needs.

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Crown Commercial Service as the Contracting Authority has put in place a Pan Government Collaborative Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their

Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local

Authorities.

Public Sector Bodies have a need for a technology service Framework Agreement, which will

deliver local, regional and national technology service provides for the range of service outlined below.

The agreement will include but not be limited to the following tech support services:

- Hardware management and support
- Software management and support
- Network management and support
- Data management
- Enterprise security (Security Operations Centre – SOC services)
- Tech service discovery

- Tech service disaggregation
- Transition and transformation of existing tech services
- Tech strategy & service design

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,000,000,000

VII.1.7) Name and address of the contractor/concessionaire

Full list of successful suppliers is available on Contracts Finder

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

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Telephone

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Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Technology Services 3 has been extended to 14th March 2026.

No other changes have been made to the framework.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The extension was required due to the delay in the follow on procurement, Technology Services 4, due to the delay in TPP.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £4,000,000,000

Total contract value after the modifications

Value excluding VAT: £4,000,000,000