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Planning

Request for Information for a Box Office and Ticketing Solution

The North Yorkshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011731

Procurement identifier (OCID): ocds-h6vhtk-04f9f4

Published 28 March 2025, 11:42am

Scope

Reference

271-NYC-CD

Description

North Yorkshire Council is requesting information from suppliers to help determine the scope and feasibility of its requirement, to understand the range of potential solutions available in the market, and to help determine the next steps in the procurement of a Box Office and Ticketing Solution.

Total value (estimated)

- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 18 January 2026 to 17 January 2030
- 4 years

Main procurement category

Services

CPV classifications

- 48481000 - Sales or marketing software package
- 79952000 - Event services

Contract locations

- UKE22 - North Yorkshire CC

Engagement

Engagement deadline

15 April 2025

Engagement process description

Responses requested from suppliers to the Council's request for information. Responses to be submitted electronically via Yortender. Yortender can be accessed here: <https://yortender.eu-supply.com/login.asp?B=YORTENDER> Search for 97978 in current opportunities.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

2 July 2025

Contracting authority

The North Yorkshire Council

- Public Procurement Organisation Number: PNEY-8263-XCNL

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Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - sub-central government