

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011723-2026>

Contract

DHSC: SCI: Adult gender services waiting list – wellbeing pilot (southwest) 2026

Department of Health & Social Care

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011723

Procurement identifier (OCID): ocds-h6vhtk-05e213 ([view related notices](#))

Published 10 February 2026, 10:57am

Scope

Reference

C396416

Description

The Department of Health and Social Care (DHSC) is seeking to commission an external provider to deliver a pilot "waiting well" service, designed to offer accessible, non-clinical support to adults (aged 18 and over) who are on the waiting list for an adult gender clinic in the southwest of England.

The pilot service will take a holistic approach, offering comprehensive support to eligible users as they prepare for their first clinic appointment as well as providing tailored advice and information, promoting healthier lifestyle choices such as smoking cessation and weight management, and promptly identifying individuals in crisis for rapid referral or signposting to appropriate services.

The overarching aims of the service are to:

- Improved self-reported wellbeing and resilience
- Increased readiness for first appointment with gender dysphoria clinic
- Increased ability to self-manage symptoms while awaiting clinical care.
- Reduced isolation and increased social connectedness.

The appointed provider will also work closely with an oversight and monitoring group to agree on outcome measures and systematically gather data, enabling robust, evidence-based evaluation of the service's effectiveness and efficiency.

Contract Project Reference: C396416

Contract term: 12 months. The contract may be extended by a maximum of 3 months. The option to extend is optional to the Authority and is not planned at this stage, and if the option is exercised, additional funding must be obtained through internal approval processes.

Estimated contract value (Excluding extensions): £125,000 excluding VAT (£150,000 including VAT). Any contract extension will be remunerated on a pro-rata basis, proportionate to the original contract value.

Contract 1. Publish Contract Details Notice

Supplier

- LGBT Foundation

Contract value

- £125,000 excluding VAT

- £150,000 including VAT

Below the relevant threshold

Date signed

10 February 2026

Contract dates

- 12 February 2026 to 11 February 2027
- 1 year

Main procurement category

Services

CPV classifications

- 85140000 - Miscellaneous health services

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

LGBT Foundation

LGBT Foundation Ltd, Fairbairn House (2nd Floor),72 Sackville Street,

Manchester,

M1 3NJ

United Kingdom

Email: paul.martin@lgbt.foundation

Website: <https://lgbt.foundation/contact-support/>

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Publish Contract Details Notice

Contracting authority

Department of Health & Social Care

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Contact name: David Gosling

Email: david.gosling@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government