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Not applicable

Care Coordination Hub

NHS DEVON ICB

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-011694

Procurement identifier (OCID): ocds-h6vhtk-044729

Published 10 April 2024, 4:52pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS DEVON ICB

Aperture House

Exeter

EX2 5AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

NHS Organisation Data Service

15N

Internet address(es)

Main address

<https://devon.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Coordination Hub

Reference number

15N-DAC-24-Medvivo_Hub

II.1.2) Main CPV code

- 85141000 - Services provided by medical personnel

II.1.3) Type of contract

Services

II.1.4) Short description

The Care Co-ordination Hub provides a senior level, multi-disciplinary, clinical consultation service, including the ability to prescribe, which assesses patients' needs and navigates them to the right service, first time. Referrals are received from both the South Western Ambulance Service Trust (SWAST) Stack of 999 calls and from Paramedics on scene, calling for advice and to explore alternatives pathways to the Emergency Department. This provides an opportunity for shared clinical assessment and decision making between the Hub and the referrer, with the potential for the call to be closed or referred onto existing services in the community if required. There is also an opportunity to link in with, or refer onto, the three Locality Spokes across Devon for patients who have more complex needs, or for an ambulance to be dispatched if required. The staffing model is made up of Advanced Care Practitioners and General Practitioners, all of whom are independent prescribers, working closely with SWAST Specialist Paramedics.

- Operating seven days a week 08.00 - 20.00 covering the whole of Devon.
- Contract £745k (including VAT) from 22 March 2024 - 30 September 2024

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-007643](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C.

Contract award date: 22nd March 2024

Service provision: 22nd March 2024 - 30th September 2024

Lifetime value of the contract: £745,000

Please also see additional linked corrigendum amending value.