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Contract

Direct Payment Support Service

London Borough of Barking and Dagenham

F03: Contract award notice

Notice identifier: 2024/S 000-011685

Procurement identifier (OCID): ocds-h6vhtk-03bd81

Published 10 April 2024, 4:25pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

Email

Procurement@lbdd.gov.uk

Telephone

+44 2082153000

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

www.lbbd.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Support Service

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Barking and Dagenham is awarding a contract for a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make

personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £405,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

The London Borough of Barking and Dagenham is awarding a contract for a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our

residents can comply with all relevant regulations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social value / Weighting: 10

Quality criterion - Name: Interview / Weighting: 5

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010250](#)

Section V. Award of contract

Title

Direct Payment Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vibrance

The Green House 244-254 Cambridge Health Road

London

E2 9DA

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

08466095

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £405,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom