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Contract

## **Direct Payment Support Service**

London Borough of Barking and Dagenham

F03: Contract award notice

Notice identifier: 2024/S 000-011685

Procurement identifier (OCID): ocids-h6vhtk-03bd81

Published 10 April 2024, 4:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

#### **Email**

[Procurement@lbbd.gov.uk](mailto:Procurement@lbbd.gov.uk)

#### **Telephone**

+44 2082153000

#### **Country**

United Kingdom

#### **Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

[www.lbbd.gov.uk](http://www.lbbd.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Direct Payment Support Service

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Barking and Dagenham is awarding a contract for a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £405,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

#### **II.2.4) Description of the procurement**

The London Borough of Barking and Dagenham is awarding a contract for a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social value / Weighting: 10

Quality criterion - Name: Interview / Weighting: 5

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-010250](#)

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## **Section V. Award of contract**

### **Title**

Direct Payment Support Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Vibrance

The Green House 244-254 Cambridge Health Road

London

E2 9DA

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

08466095

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £405,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand

London

WC2A 2LL

Country

United Kingdom