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Tender

Impact and economic evaluation of Virtual Wards

NHS England

F02: Contract notice

Notice identifier: 2024/S 000-011684

Procurement identifier (OCID): ocds-h6vhtk-045131

Published 10 April 2024, 4:17pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Janice Brodie

Email

janice.brodie@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

https://www.england.nhs.uk//

Buyer's address

https://www.england.nhs.uk//

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://health-family.force.com/s/Welcome

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://health-family.force.com/s/Welcome

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Impact and economic evaluation of Virtual Wards

II.1.2) Main CPV code

• 73200000 - Research and development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England is looking for a supplier to determine the impact and effectiveness of virtual wards as an intervention to better manage demand and capacity in secondary care, whilst supporting optimal patient outcomes.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

73000000 - Research and development services and related consultancy services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Our aim is to determine the impact and effectiveness of virtual wards as an intervention to better manage demand and capacity in secondary care, whilst supporting optimal patient outcomes.

There is an urgent need to evaluate virtual wards to determine:

- 1. The effectiveness of VWs in reducing the number of avoidable hospital admissions (Step-up)
- 2. The impact of VWs on hospital demand and capacity (Step-up & Step-down)
- 3. While there is a debate about the bed-based approach to quantifying capacity in VWs, there is a need to understand the relative equivalence of a virtual ward admission avoidance activity compared with an emergency medical admission in an acute hospital setting. There are several important factors to consider, such as the number of virtual ward admissions that end in a hospital admission and the case mix of patients including how unwell they are.
- 4. The cost-effectiveness of VWs to the health system and wider social care system.
- 5. Assessment of health inequalities, including access and outcomes
- 6. A robust and recommended methodological approach to ongoing evaluations, which can be developed into a toolkit.
- 7. Enablers and blockers to uptake and impact of VW in secondary care and social care
- 8. Impact VWs on patient outcomes.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 May 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom