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Contract

Remote Maintenance Access Service 2 (RMAS2)

National Highways

F03: Contract award notice

Notice identifier: 2022/S 000-011665

Procurement identifier (OCID): ocds-h6vhtk-02da55

Published 5 May 2022, 11:29am

Section I: Contracting authority

I.1) Name and addresses

National Highways

Lateral, City Square

LEEDS

LS11 9AT

Email

Lee.Bryant@highwaysengland.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.highwaysengland.co.uk

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Remote Maintenance Access Service 2 (RMAS2)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Remote Maintenance Access Service. The contract will facilitate Technology Operation Capability (TOC) and other key stakeholders such as regional Maintenance & Response (M&R) contractors to remotely access National Highways roadside assets to obtain fault diagnostics, implement corrective actions and install firmware updates, thus reducing the requirement for an operative to attend the roadside.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,958,538.29

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To develop, test and deliver a secure cloud-hosted remote access service to roadside technology which will enable TOC operatives, M&R contractors and equipment suppliers to work collaboratively to improve the availability of roadside technology. The service will also facilitate remote resets, fault diagnosis and firmware upgrades to be delivered in a safer manner by reducing the traditional method of an operative visiting site. Ultimately, this service will improve National Highways and its supply chains ability to reduce the impact of incidents on road users through improved communication about alternative routes and queues ahead due to better roadside technology availability.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract is a 5 year contract but there is an option to extend for a further 2 years in 1 year increments (5+1+1). The value of the award is for the initial 5 year period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-021221](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 April 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Costain ITS

Weston

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,958,538.29

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Highways

Bristol

Country

United Kingdom