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Planning

Supply of Ticketing System & Related Services for Caird Hall, Dundee

Dundee City Council

F01: Prior information notice
Prior information only
Notice identifier: 2024/S 000-011648
Procurement identifier (OCID): ocds-h6vhtk-045117
Published 10 April 2024, 2:28pm

Section I: Contracting authority

I.1) Name and addresses

Dundee City Council

Dundee House, 50 North Lindsay Street

Dundee

DD1 1NZ

Contact

Ann Conway

Email

ann.conway@dundeecity.gov.uk

Telephone

+44 1382438305

Country

United Kingdom

NUTS code

UKM71 - Angus and Dundee City

Internet address(es)

Main address

www.dundeecity.gov.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00220

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Ticketing System & Related Services for Caird Hall, Dundee

Reference number

DCC/LACD/16/24

II.1.2) Main CPV code

- 22459000 - Tickets

II.1.3) Type of contract

Supplies

II.1.4) Short description

Dundee City Council is seeking a single supplier to provide ticketing and related services for the Caird Hall, Dundee. The Caird Hall is a multi purpose venue in the centre of Dundee and hosts a significant amount of concerts, conferences and other events throughout the year.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30123100 - Ticket-validation machines

- 30144200 - Ticket-issuing machines

II.2.3) Place of performance

NUTS codes

- UKM71 - Angus and Dundee City

Main site or place of performance

Dundee

II.2.4) Description of the procurement

Dundee City Council is seeking a single supplier to operate ticketing and other related services for the Caird Hall, Dundee. The supplier will be required to provide an effective online facility for the purchasing/booking of tickets for all events providing a seamless purchase experience for purchasers. Ideally the supplier will have the ability to advertise forthcoming events online and promote forthcoming events. The supplier will also possess the functionality to capture management data in relation to sales volumes, customer data and online marketing activity. The ability to offer a digital type box office service is also essential. Contract duration is likely to be approximately 3 years in the first instance with possible extensions thereafter.

II.2.14) Additional information

Currently, we are seeking availability of suppliers within the marketplace who may be able to provide. This will then inform any decision re a tender opportunity in the future.

II.3) Estimated date of publication of contract notice

1 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at
https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=763325.

(SC Ref:763325)