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Tender

24 Hour Onsite First Responder Service

Karbon Homes

F02: Contract notice

Notice identifier: 2022/S 000-011623

Procurement identifier (OCID): ocds-h6vhtk-033404

Published 5 May 2022, 10:21am

Section I: Contracting authority

I.1) Name and addresses

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

NE12 8EG

Email

brooke.hill@karbonhomes.co.uk

Telephone

+44 7534226001

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<http://www.karbonhomes.co.uk/>

Buyer's address

<http://www.karbonhomes.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from another address:

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

NE12 8EG

Email

brooke.hill@karbonhomes.co.uk

Telephone

+44 7534226001

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<http://www.karbonhomes.co.uk/>

Buyer's address

<http://www.karbonhomes.co.uk/>

Tenders or requests to participate must be submitted electronically via

<https://suppliers.multiquote.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

24 Hour Onsite First Responder Service

Reference number

CA10444 - 220301T

II.1.2) Main CPV code

- 79342320 - Customer-care services

II.1.3) Type of contract

Services

II.1.4) Short description

Onsite first response care service within the Karbon older persons Extra Care Schemes.

II.1.5) Estimated total value

Value excluding VAT: £390,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

3

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Weavers Court, Alnwick

Lot No

1

II.2.2) Additional CPV code(s)

- 79342320 - Customer-care services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

II.2.4) Description of the procurement

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at Weavers Court, Swordy Drive, Alnwick NE66 1SZ - 58 Properties.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £130,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

49

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

49 month(s) from the commencement date, with 25 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

The Manors, Prudhoe

Lot No

2

II.2.2) Additional CPV code(s)

- 79342320 - Customer-care services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

II.2.4) Description of the procurement

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at The Manors, Adderlane Rd, Prudhoe NE42 5ET – 46 Properties.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £130,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

49

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

49 month(s) from the commencement date, with 25 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

The Elms, Chester-le-Street

Lot No

3

II.2.2) Additional CPV code(s)

- 79342320 - Customer-care services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

II.2.4) Description of the procurement

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at The Elms, Moorfoot Ave, Chester le Street, DH2 3DQ – 54 Properties.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £130,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

49

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 June 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 June 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 24

VI.3) Additional information

The estimated contract value represents the upper limit of the total contract value taking into account all potential extensions, the potential scale of the contract and such changes to the scope/scale which may result from future operational requirements.

VI.4) Procedures for review

VI.4.1) Review body

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

NE12 8EG

Email

procurement@karbonhomes.co.uk

Country

United Kingdom

Internet address

www.karbonhomes.co.uk