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Tender

## **24 Hour Onsite First Responder Service**

Karbon Homes

F02: Contract notice

Notice identifier: 2022/S 000-011623

Procurement identifier (OCID): ocids-h6vhtk-033404

Published 5 May 2022, 10:21am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

NE12 8EG

#### **Email**

[brooke.hill@karbonhomes.co.uk](mailto:brooke.hill@karbonhomes.co.uk)

#### **Telephone**

+44 7534226001

#### **Country**

United Kingdom

#### **NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<http://www.karbonhomes.co.uk/>

Buyer's address

<http://www.karbonhomes.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from another address:

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

NE12 8EG

**Email**

[brooke.hill@karbonhomes.co.uk](mailto:brooke.hill@karbonhomes.co.uk)

**Telephone**

+44 7534226001

**Country**

United Kingdom

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UKC22 - Tyneside

**Internet address(es)**

Main address

<http://www.karbonhomes.co.uk/>

Buyer's address

<http://www.karbonhomes.co.uk/>

Tenders or requests to participate must be submitted electronically via

<https://suppliers.multiquote.com>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

24 Hour Onsite First Responder Service

Reference number

CA10444 - 220301T

**II.1.2) Main CPV code**

- 79342320 - Customer-care services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Onsite first response care service within the Karbon older persons Extra Care Schemes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £390,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
3

Maximum number of lots that may be awarded to one tenderer: 3

### **II.2) Description**

#### **II.2.1) Title**

Weavers Court, Alnwick

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79342320 - Customer-care services

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

#### **II.2.4) Description of the procurement**

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at Weavers Court, Swordy Drive, Alnwick NE66 1SZ - 58 Properties.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £130,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

49

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

49 month(s) from the commencement date, with 25 initial month(s) and option to extend 2x12 month(s)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

The Manors, Prudhoe

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79342320 - Customer-care services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

### **II.2.4) Description of the procurement**

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at The Manors, Adderlane Rd, Prudhoe NE42 5ET – 46 Properties.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £130,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

49

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

49 month(s) from the commencement date, with 25 initial month(s) and option to extend 2x12 month(s)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

The Elms, Chester-le-Street

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79342320 - Customer-care services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Tyneside

### **II.2.4) Description of the procurement**

The provision of an on-site first response care and support service for older people with extra care needs, delivered by an on-site first response Care Team at The Elms, Moorfoot Ave, Chester le Street, DH2 3DQ – 54 Properties.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £130,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

49

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

49 month(s) from the commencement date, with 25 initial month(s) and option to extend 2x12 month(s)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 June 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 June 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 24

### **VI.3) Additional information**

The estimated contract value represents the upper limit of the total contract value taking into account all potential extensions, the potential scale of the contract and such changes to the scope/scale which may result from future operational requirements.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

NE12 8EG

Email

[procurement@karbonhomes.co.uk](mailto:procurement@karbonhomes.co.uk)

Country

United Kingdom

Internet address

[www.karbonhomes.co.uk](http://www.karbonhomes.co.uk)