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Contract

## **PPUK Patient Portal**

Royal Berkshire NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-011620

Procurement identifier (OCID): ocds-h6vhtk-04f9aa

Published 27 March 2025, 3:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Berkshire NHS Foundation Trust

London Road

Reading

RG1 5AN

#### **Email**

[sharon.zengeya@royalberkshire.nhs.uk](mailto:sharon.zengeya@royalberkshire.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

#### **Internet address(es)**

Main address

<https://www.royalberkshire.nhs.uk/>

Buyer's address

<https://www.royalberkshire.nhs.uk/>

#### **I.4) Type of the contracting authority**

National or federal Agency/Office

#### **I.5) Main activity**

Health

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

PPUK Patient Portal

##### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

SaaS - patient portal

##### **II.1.6) Information about lots**

This contract is divided into lots: No

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £190,452

#### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

Patient portal

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

This supplier was chosen after evaluating six other internally used Patient Portals following a rationalisation process.

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

INSIGHT DIRECT (UK) LTD

1st Floor St Paul's Place, 121 Norfolk Street

Sheffield

S1 2JF

Email

[pstenderteam@insight.com](mailto:pstenderteam@insight.com)

Telephone

+44 2038555055

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

National registration number

02579852

Internet address

<http://www.uk.insight.com>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £190,452

Total value of the contract/lot: £190,452

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Berkshire NHS Foundation Trust

London Road

Reading

RG1 5AN

Country

United Kingdom

Internet address

<https://www.royalberkshire.nhs.uk/>