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Contract

PPUK Patient Portal

Royal Berkshire NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-011620

Procurement identifier (OCID): ocds-h6vhtk-04f9aa

Published 27 March 2025, 3:46pm

Section I: Contracting authority

I.1) Name and addresses

Royal Berkshire NHS Foundation Trust

London Road

Reading

RG1 5AN

Email

sharon.zengeya@royalberkshire.nhs.uk

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.royalberkshire.nhs.uk/>

Buyer's address

<https://www.royalberkshire.nhs.uk/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PPUK Patient Portal

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

SaaS - patient portal

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £190,452

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

Patient portal

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

This supplier was chosen after evaluating six other internally used Patient Portals following a rationalisation process.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INSIGHT DIRECT (UK) LTD

1st Floor St Paul's Place, 121 Norfolk Street

Sheffield

S1 2JF

Email

pstenderteam@insight.com

Telephone

+44 2038555055

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

National registration number

02579852

Internet address

<http://www.uk.insight.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £190,452

Total value of the contract/lot: £190,452

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Berkshire NHS Foundation Trust

London Road

Reading

RG1 5AN

Country

United Kingdom

Internet address

<https://www.royalberkshire.nhs.uk/>