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Contract

Contingency Asylum, Refugee and Migrant Service - Wrap Around Service

NHS Sussex Integrated Care Board (ICB)

F03: Contract award notice

Notice identifier: 2025/S 000-011613

Procurement identifier (OCID): ocids-h6vhtk-04f9a5

Published 27 March 2025, 3:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS Sussex Integrated Care Board (ICB)

Sackville House, Brooks Close

Lewes

BN7 2FZ

Contact

Stuart Meredith

Email

stuart.meredith1@nhs.net

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

NHS Organisation Data Service

QNX

Internet address(es)

Main address

<https://www.sussex.ics.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contingency Asylum, Refugee and Migrant Service - Wrap Around Service

Reference number

C231812/C299039

II.1.2) Main CPV code

- 85120000 - Medical practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NOTIFICATION OF INTENTION TO AWARD: The wrap around service will deliver a seven-day service with clinical cover between the hours of 8am - 8pm across the whole of Sussex for asylum seekers in contingency hotels commissioned by the Home Office, those with settled status under the ACRs scheme and Ministry of Defence sites for those with settled status under the ARAP scheme. They will provide a wraparound service for urgent medical needs whilst liaising with other key stakeholders including general practice, local acute providers, mental health services, community services, voluntary community sector, county councils.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,892,849

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

NOTIFICATION OF INTENTION TO AWARD: This is an intention to award a contract to an existing provider following direct award process C. The total contract value will be for £2,892,849 beginning 1st April 2025 and ending 30th September 2026.

Contract value per annum = £1,928,566

Total length of contract = 18 months

The wrap around service will deliver a seven-day service with clinical cover between the hours of 8am - 8pm across the whole of Sussex for asylum seekers in contingency hotels commissioned by the Home Office, those with settled status under the ACRs scheme and Ministry of Defence sites for those with settled status under the ARAP scheme. They will provide a wraparound service for urgent medical needs whilst liaising with other key stakeholders including general practice, local acute providers, mental health services, community services, voluntary community sector, county councils.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Cost criterion - Name: N/A / Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) Intention to

Award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by midnight (23:59) on 8th April 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Alliance For Better Care

Horley Health Hub, 120 Victoria Road

Horley

RH6 7BL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

09329846

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,892,849

Total value of the contract/lot: £2,892,849

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 Direct Award Process C. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by midnight (11:59pm) on Wednesday 9th April 2025. This contract has not yet formally been awarded; this notice

serves as an intention to award under the PSR.

Written representations should be sent to Stuart Meredith at the following email address: stuart.meredith1@nhs.net.

No conflicts of interest were identified. Decision maker: Deputy Director of Primary Care Commissioning, NHS Sussex ICB.

Evaluation key Criteria

The service evaluation was reviewed against the 5 key criteria:

The key criteria were weighted as follows:

- Quality and innovation - 30%
- Value -30%
- Integration, Collaboration and Service Sustainability - 10%
- Improving access, reducing health inequalities and facilitating choice -20%
- Social Value -10%

Quality & Innovation: This criterion shares the heaviest weighting as quality and innovation (i.e. maintaining quality is a key part in delivery of healthcare needs in unconventional settings such as hotels) is a key part of the service.

Value: This criterion shares the heaviest weighting, which was assessed equally to the "Quality and Innovation" criterion. The contract needs to display it is good value for money in ensuring secondary care admission avoidance and inappropriate use of primary and secondary and emergency care services.

Integration, Collaboration and Service Sustainability: The service needs to be adaptive to changing circumstances. E.g. Changing demographics of new arrivals according to new and emerging war zones, climate change etc.

Improving access, reducing health inequalities and facilitating choice: This criterion is significant because the service directly aims to reduce health inequality amongst a very vulnerable cohort. Promoting good healthcare support and assisting service users to understand the healthcare choices available to them.

Social Value: This criterion recognises the potential impact of services and their contributions to broader social, economic, and environmental improvements in the

community. Although this hasn't been weighted as heavily, it is important that providers provide healthcare access to this group many of whom have had limited or no access to healthcare either in their country of origin or whilst travelling to the UK.

VI.4) Procedures for review

VI.4.1) Review body

NHS Sussex Integrated Care Board (ICB)

Sackville House, Brooks Close

Lewes

BN7 2FZ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom