

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011600-2024>

Contract

Training & Development Services

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-011600

Procurement identifier (OCID): ocds-h6vhtk-03f906

Published 10 April 2024, 11:40am

Section I: Contracting authority

I.1) Name and addresses

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

Contact

Corporate Services

Email

corporate.services@eoecph.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.eoecph.nhs.uk>

Buyer's address

<https://www.eoecph.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Training & Development Services

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

East of England NHS Collaborative Procurement Hub is awarding suppliers to the Training and Development Framework - 2022/S 000-001391.

EoECPH wishes to provide support to the NHS and the wider arena of publicly funded services with the provision of innovative learning methods and support services to assist them in meeting system challenges they face, both now and in the future. The purpose of this procurement is to secure service providers, to help upskill individuals who will through a multitude of small actions and changes by them help bring about osmosis within public service provision, which could in best case scenario help to bring equilibrium to pressured parts of the system and bring change and vibrancy to service provision.

Services Skills and Abilities

EOECPH is interested in partnering for this framework with organisations which can demonstrate and evidence the following key characteristics and capabilities, as may be applicable and where so indicated by the Lot requirements:

- Knowledge Transfer
- Embedding if required by the Beneficiary
- Practical leaning and skills sets for an individual with application in their workplace
- Training and delivery – various methodologies & mediums
- Ability to provide a commercial offer that represents good value for money for the

Beneficiaries

- Successful marketing and service uptake in a similar environment and/or projects
- Ability to engage with different types of organisations e.g. government, councils, clinicians, health, and social care professionals etc
- Suitable, relevant experience of working with different strata's of a workforce including management, senior leaders or other key stakeholders to ensure cultural change within an organisation.

EoECPH is looking for Providers to work collaboratively with the Hub, and who will be able to provide in-depth support both in terms of practical “hands-on” application of delivery of services as well as supporting the Beneficiaries through training various training mediums to develop in-house skills and upskill individuals. Providers will be able to identify where they are registered or accredited to help support direct award along with any accreditations that in turn their training courses/provision provide to individuals, such as but not limited to:

- Higher education
 - MBA's
 - Post Graduate Cert
- Chartered Institute status
- Continuous Professional Development
 - Credits to support individuals / existing qualifications

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000,000

II.2) Description

II.2.1) Title

Lot 1: One to One Coaching & Mentoring Services

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 79998000 - Coaching services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Support for an individuals' personal development through facilitation of bespoke services. Providers for Lot 1 should be able to demonstrate expertise in successfully delivering against the following service requirements, which include but not limited to, the following specialisms:

- Leadership
- Executive
- Working in Collaboration
- Effective Communication
- Individual upskilling

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: SSV / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Training Programmes

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Support for individuals within organisational structures which deal with and have to respond to both skill and knowledge gaps within the emerging and evolving arena of people/population centric services. For example within health and social care organisations people are working in an ever changing landscape of needs and responsibilities, support from training and upskilling services under this lot will provide individuals with tools and techniques to effectively identify and implement positive change. Areas captured could include but not be limited to the following types of areas and outputs:

- Train the Trainer
- System Engagement
- System Learning
- Coordinated Care - Multidisciplinary Approach
- Communication & Listening
- Care Planning
- Leadership
- Performance
- Project & Procurement

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Innovative Synaptic, Memory and Reality Learning

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 80570000 - Personal development training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

- Medical Training
- Patient Experiences
- Human Factors (Simulation and Training)

Purpose: To provide new and accelerated learning or learning development through the application of neuroscience and other cognitive memory formation learning and retention, this could be in isolation or a collaboration of provider(s) awarded against the framework.

Principles underpinning the delivery of these services include, but are not limited to, the following:

- portfolio offering with a cost menu to facilitate specific content development,
- various mediums of deliver to include digital and e-learning
- bespoke and relevant content tailored to the person(s) or environment/organisation

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: SSV / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

No tenders or requests to participate were received or all were rejected

II.2) Description

II.2.1) Title

Lot 4a: Systems Approach to Learning from Patient Safety Incidents Training

Lot No

Lot 4a

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Purpose: To support the development of core understanding and application of systems-based patient safety incident response in line with NHS guidance, based upon national and internationally recognised good practice. This should include:

- Purpose of patient safety incident response
- Introduction to:
 - o Complex systems and system thinking
 - o Human Factors
 - o Just culture
 - o Involving staff in incident response
 - o Involving patients, families and carers in incident response, including duty of candour
 - o Developing safety actions and safety recommendations

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4b: Systems Approach to Learning from Patient Safety Incidents Oversight

Lot No

Lot 4b

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To support the development of expert understanding and oversight of systems-based patient safety incident response in line with NHS guidance, based upon national and internationally recognised good practice.

Content includes:

- Purpose of patient safety incident response
- Introduction to complex systems, system thinking and human factors
- NHS PSIRF and associated documentation (PSIRP, PSII standards)
- How to support oversight systems and processes related to incident response
- How to maintain an open, transparent and improvement focused culture
- PSII commissioning and planning
- Identifying and supporting complex investigations spanning different organisational, care setting and stakeholder boundaries

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4c: Patient and Staff Involvement in Learning from Patient Safety Incidents

Lot No

Lot 4c

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To support the development of expertise in relation to involving patients, families, carers and staff when things go wrong. This is intended to support an open and transparent culture where those affected by patient safety incidents - including patients, families, carers and staff, are involved throughout the response focused on learning and improvement.

Content includes:

- Duty of candour and 'being open' principles
- Effective communication, including dealing with conflict and difficult conversations

- Involvement throughout the incident response process, including first and last contact, interviews and ongoing communication
- Signposting and support: including loss, trauma and distress

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5: System Leadership

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

As part of the ongoing development in the health and social care arena the requirement for true collaboration and integrated services, support for individuals and organisations is becoming more relevant. For the NHS ICS Leaders and Independent Chairs for NHS England and NHS Improvement integrated care systems (ICS) and sustainability and transformation partnerships (STP) have responsibility for the future of the health and care systems within their region, to improve the health and care of the population covered by each respective system.

NHS England identifies this as "The Chair's role is to oversee greater partnership working between the NHS and local authorities, engaging with a range of stakeholders to maximise the benefits of collaborative working, shared decision making and effective governance.

In addition, the Chairs and Leads shape the approach to partnership development and help lead the way to improved health, care and wellbeing, so that people can live healthier lives and get the care and treatment they need, in the right place, at the right time.

Service provision under the framework will need to meet and support individuals in demonstrating achievement understanding of governance requirements applicable to them and the organisations they in turn serve".

It is intended that this lot will support individuals, as Leaders and Chairs, to help them lead and shape services and system development through relevant core upskilling approaches in the following areas as a minimum:

- Understanding the foundation of leadership and being accountable;
- Relevance and understanding of people centric services in conjunction to grouping services, pathway developments and consolidating needs and maximising resources; and

"outside the box" approaches in the following areas as a minimum:

- Techniques to broaden communication impact with compelling communication;
- Understand mechanisms for to grow relationships through partnerships and trust;
- Gain insight from collaborative learning put this into practice; and
- Leading transformational change.

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6: Litigation & Coroner Inquests

Lot No

Lot 6

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To support and provide individuals with an appreciation of situations which can evolve from day to day activities, where understanding, knowledge and skill sets needed are different to those relevant to patient safety incident training.

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

No tenders or requests to participate were received or all were rejected

II.2) Description

II.2.1) Title

Lot 7: System Value & Sustainability

Lot No

Lot 7

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To support individuals incorporate and consider social value and sustainability as part of their everyday activity, through provision of targeted training and interventions relevant to, and for the individual and the environment they work within, ensuring that publicly funded

responsibilities, which are applicable on a personal level for effectively discharging their role and responsibilities, which may additionally encompass the wider environment they work/exist within.

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8: Multi-Disciplinary or Unique Services

Lot No

Lot 8

II.2.2) Additional CPV code(s)

- 79998000 - Coaching services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Multi-disciplinary coaching and mentoring services, covering the supply of a broad range of consultancy and advisory services where the scope of the requirement covers at least 2 or more of the specialist areas covered in Lots 1-7, and or any other consultancy/advisory related services. This Lot would be used where the scope of the work involved was particularly wide ranging and broad in its nature such that the scope of the service required was not able to be procured solely under any one of the specialist individual Lots 1-7

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-037676](#)

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Knowledge Academy

The Knowledge Academy Reflex, Cain Road, Bracknell, Berkshire, RG12 1HL

Bracknell

RG12 1HL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06865896

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PATRICIA EZECHIE COACHING and CONSULTANCY

PATRICIA EZECHIE COACHING & CONSULTANCY 27 Old Gloucester Street, London,
WC1N 3AX

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12878184

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Eliesha Training

Eliesha Training, Newcastle House, Albany Court, Newcastle upon Tyne, NE4 7YB

Newcastle upon Tyne

NE4 7YB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04161029

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Impactful Governance - C.I.C.

The Old Free School, George Street, Watford, Hertfordshire WD18 0BX

Watford, Hertfordshire

WD18 0BX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10940809

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North of England Commissioning Support Unit (NECS)

John Snow House, Durham University Science Park, Durham, DH1 3YG

Durham

DH1 3YG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aware Leadership

10 Garland Road, Ware, Herts, SG12 7BH

Ware

SG12 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

8871614

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Colchester Institute

Sheepen Road, Colchester, Essex CO3 3LL

Essex

CO3 3LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Inform Team

64 Kennington Oval, London, SE11 5SW

London

SE11 5SW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08393796

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Systemic Factors Ltd

Systemic Factors Limited, 39 Cross Green, Chester, CH2 1QR

Chester

CH2 1QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06664950

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KANCHEFU

27 Old Gloucester Street London Greater London WC1N 3AX United Kingdom

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

15057600

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S Lawrence Coaching and Consulting

9 Heydon Close, Leeds, LS6 4QR

Leeds

LS6 4QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13151991

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

One to One Coaching & Mentoring Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rhythmic Skills UK LTD

103 Cranbrook Road, 2nd Floor, Ilford- IG1 4PU

Ilford

IG1 4PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13506926

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CandC Empathy Training Ltd

C&C Empathy Training Ltd 7 Tilley Hill Close, Oundle, Peterborough, Cambridgeshire
PE84PU

Oundle, Peterborough

PE84PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

9283697

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PATRICIA EZECHIE COACHING and CONSULTANCY

PATRICIA EZECHIE COACHING & CONSULTANCY 27 Old Gloucester Street, London,
WC1N 3AX

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12878184

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

South London and MAudsley NHS Foundation TRust

South London and Maudsley NHS Foundation Trust Bethlem Royal Hospital, Monks Orchard Road, Beckenham, BR3 3BX

Beckenham

BR3 3BX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RV5

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Eliesha Training

Eliesha Training, Newcastle House, Albany Court, Newcastle upon Tyne, NE4 7YB

Newcastle upon Tyne

NE4 7YB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04161029

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Impactful Governance - C.I.C.

The Old Free School, George Street, Watford, Hertfordshire WD18 0BX

Watford, Hertfordshire

WD18 0BX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10940809

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Systems Support Ltd

7 Station Road, Chobham, Surrey, GU24 8AQ

Chobham

GU24 8AQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11242619

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North of England Commissioning Support Unit (NECS)

John Snow House, Durham University Science Park, Durham, DH1 3YG

Durham

DH1 3YG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Qualitas Consortium

First Floor North, 40 Oxford Road, High Wycombe, Buckinghamshire, HP11 2EE

High Wycombe

HP11 2EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09730277

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Colchester Institute

Sheepen Road, Colchester, Essex CO3 3LL

Essex

CO3 3LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Turner Corner Learning Solutions

Turner Corner Learning Solutions, 37 Albert Park Road, Malvern, Worcestershire, WR14 1RH

Malvern, Worcestershire

WR14 1RH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Systemic Factors Ltd

Systemic Factors Limited, 39 Cross Green, Chester, CH2 1QR

Chester

CH2 1QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06664950

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NHS Elect

Praed Street, London, W2 1NY

London

W2 1NY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Action Training Ltd

34 Ballyrory Road, Claudy, Co Derry, Northern Ireland BT474AW

Derry, Northern Ireland

BT474AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

NI669281

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Worksafe Training and Consultancy Ltd

5 St Andrews Street South, Bury St Edmunds, IP333PH

Bury St Edmunds

IP333PH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6456995

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S Lawrence Coaching and Consulting

9 Heydon Close, Leeds, LS6 4QR

Leeds

LS6 4QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13151991

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Training Programmes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 13

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rhythmic Skills UK LTD

103 Cranbrook Road, 2nd Floor, Ilford- IG1 4PU

Ilford

IG1 4PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13506926

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4b

Title

Systems Approach to Learning from Patient Safety Incidents Oversight

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advancing Quality Alliance

3rd Floor, Crossgate House, Cross Street, Sale, M33 7FT

Sale

M33 7FT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4b

Title

Systems Approach to Learning from Patient Safety Incidents Oversight

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GCS Training Ltd t/a InPractice

100 Liverpool Street, London, United Kingdom, EC2M 2AT

London

EC2M 2AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4256464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4c

Title

Patient and Staff Involvement in Learning from Patient Safety Incidents

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CandC Empathy Training Ltd

C&C Empathy Training Ltd 7 Tilley Hill Close, Oundle, Peterborough, Cambridgeshire
PE84PU

Oundle, Peterborough

PE84PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

9283697

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4c

Title

Patient and Staff Involvement in Learning from Patient Safety Incidents

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advancing Quality Alliance

3rd Floor, Crossgate House, Cross Street, Sale, M33 7FT

Sale

M33 7FT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4c

Title

Patient and Staff Involvement in Learning from Patient Safety Incidents

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Systemic Factors Ltd

Systemic Factors Limited, 39 Cross Green, Chester, CH2 1QR

Chester

CH2 1QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06664950

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4c

Title

Patient and Staff Involvement in Learning from Patient Safety Incidents

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lancashire and South Cumbria NHS Foundation Trust

Sceptre Point Sceptre Way Walton Summit Preston PR5 6AW

Preston

PR5 6AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RW5

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4a

Title

Systems Approach to Learning from Patient Safety Incidents Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare Quality Quest Ltd

Units 10-11, Shelley Farm, Shelley Lane, Ower, Romsey, Hampshire, UK SO51 6AS

Romsey, Hampshire

SO51 6AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02061296

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

4a

Title

Systems Approach to Learning from Patient Safety Incidents Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advancing Quality Alliance

3rd Floor, Crossgate House, Cross Street, Sale, M33 7FT

Sale

M33 7FT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Knowledge Academy

The Knowledge Academy Reflex, Cain Road, Bracknell, Berkshire, RG12 1HL

Bracknell

RG12 1HL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06865896

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North of England Commissioning Support Unit (NECS)

John Snow House, Durham University Science Park, Durham, DH1 3YG

Durham

DH1 3YG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Colchester Institute

Sheepen Road, Colchester, Essex CO3 3LL

Essex

CO3 3LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Systemic Factors Ltd

Systemic Factors Limited, 39 Cross Green, Chester, CH2 1QR

Chester

CH2 1QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06664950

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NHS Elect

Praed Street, London, W2 1NY

London

W2 1NY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

System Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S Lawrence Coaching and Consulting

9 Heydon Close, Leeds, LS6 4QR

Leeds

LS6 4QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13151991

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

7

Title

System Value & Sustainability

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Colchester Institute

Sheepen Road, Colchester, Essex CO3 3LL

Essex

CO3 3LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CandC Empathy Training Ltd

C&C Empathy Training Ltd 7 Tilley Hill Close, Oundle, Peterborough, Cambridgeshire
PE84PU

Oundle, Peterborough

PE84PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

9283697

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Knowledge Academy

The Knowledge Academy Reflex, Cain Road, Bracknell, Berkshire, RG12 1HL

Bracknell

RG12 1HL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06865896

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PATRICIA EZECHIE COACHING and CONSULTANCY

PATRICIA EZECHIE COACHING & CONSULTANCY 27 Old Gloucester Street, London,
WC1N 3AX

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12878184

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Eliesha Training

Eliesha Training, Newcastle House, Albany Court, Newcastle upon Tyne, NE4 7YB

Newcastle upon Tyne

NE4 7YB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04161029

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Impactful Governance - C.I.C.

The Old Free School, George Street, Watford, Hertfordshire WD18 0BX

Watford, Hertfordshire

WD18 0BX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10940809

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North of England Commissioning Support Unit (NECS)

John Snow House, Durham University Science Park, Durham, DH1 3YG

Durham

DH1 3YG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advancing Quality Alliance

3rd Floor, Crossgate House, Cross Street, Sale, M33 7FT

Sale

M33 7FT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Qualitas Consortium

First Floor North, 40 Oxford Road, High Wycombe, Buckinghamshire, HP11 2EE

High Wycombe

HP11 2EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09730277

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Colchester Institute

Sheepen Road, Colchester, Essex CO3 3LL

Essex

CO3 3LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Systemic Factors Ltd

Systemic Factors Limited, 39 Cross Green, Chester, CH2 1QR

Chester

CH2 1QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06664950

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NHS Elect

Praed Street, London, W2 1NY

London

W2 1NY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S Lawrence Coaching and Consulting

9 Heydon Close, Leeds, LS6 4QR

Leeds

LS6 4QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13151991

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

Lot No

8

Title

Multi-Disciplinary or Unique Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rhythmic Skills UK LTD

103 Cranbrook Road, 2nd Floor, Ilford- IG1 4PU

Ilford

IG1 4PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13506926

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Lowest offer: £9,999,999 / Highest offer: £10,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Litigation Authority

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

Country

United Kingdom

Internet address

<https://www.resolution.nhs.uk/>