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Contract

Operational IT Service Desk Assessment

Post Office Limited

F03: Contract award notice

Notice identifier: 2023/S 000-011595

Procurement identifier (OCID): ocds-h6vhtk-03c368

Published 22 April 2023, 9:06am

Section I: Contracting authority

I.1) Name and addresses

Post Office Limited

Finsbury Dials, 20 Finsbury Street

London

EC2Y9AQ

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

02154540

Internet address(es)

Main address

<https://www.postoffice.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Operational IT Service Desk Assessment

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

An operational IT Service Desk assessment that will deliver a report that will identify issues, provide comparative analysis and context, define recommendations and include an improvement plan.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £41,500

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

An operational IT Service Desk assessment that will deliver a report that will identify issues, provide comparative analysis and context, define recommendations and include an improvement plan.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

xxx

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ImprovIT Consulting Limited

Amersham

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07373640

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £41,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom