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Award

CVB-FTS-61632 Provision of hosting,support, design and development of llais website

Citizen Voice Body for Health and Social Care (Llais)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011591

Procurement identifier (OCID): ocds-h6vhtk-05fd06 ([view related notices](#))

Published 9 February 2026, 7:25pm

Scope

Reference

CVB-FTS-61632

Description

Llais are looking to procure the provision of hosting,support, design and development of llais website

Contract 1. CVB-FTS-61632 Provision of hosting,support, design

and development of llais website

Supplier

- CIVIC Computing Ltd

Contract value

- £92,000 excluding VAT
- £110,400 including VAT

Below the relevant threshold

Award decision date

9 February 2026

Date assessment summaries were sent to tenderers

9 February 2026

Earliest date the contract will be signed

19 February 2026

Contract dates (estimated)

- 20 February 2026 to 19 February 2029
- Possible extension to 19 February 2031
- 5 years

Description of possible extension:

2 x 12 month optional extensions

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Information about tenders

- 20 tenders received
- 20 tenders assessed in the final stage:
 - 20 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 19 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

CIVIC Computing Ltd

- Public Procurement Organisation Number: PGGB-2753-ZCBL

12 South Charlotte Street

Edinburgh

EH2 4AX

United Kingdom

Email: tenders@civicuk.com

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. CVB-FTS-61632 Provision of hosting, support, design and development of llais website

Contracting authority

Citizen Voice Body for Health and Social Care (Llais)

- NHS Organisation Data Service: C9Q8S

Crown Buildings, Cathays Park

Cardiff

CF10 3NQ

United Kingdom

Contact name: Emma Burns

Email: emma.burns@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Procurement Lead

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Contact name: Emma Burns

Email: emma.burns@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Citizen Voice Body for Health and Social Care (Llais) for any enquiries.