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Tender

## Environments - Enterprise Release Management (ERM)

Midland Heart

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011591

Procurement identifier (OCID): ocds-h6vhtk-04f998 ([view related notices](#))

Published 27 March 2025, 3:00pm

## Scope

## Description

The objective of this tender exercise is to source a partner to work with us to resolve our contention on test and development environments, which is holding up project pace. We envisage a partner will deliver three things:

An Enterprise Release Management (ERM) solution for Midland Heart (MH), providing the framework and processes that will enable Midland Heart to build, maintain and control environmental management, recommending and sourcing the tooling and leading the culture change and process change to deliver environments at pace.

Recommending and sourcing a replacement of our legacy on-premises “point-to-point” API architecture that constrains the availability of integrated environments used for SIT and UAT with a new cloud-based hub and spoke model to support the vision of CI/CD (Continuous Integration and Continuous Development) practices. This will enable the automation, orchestration and controlled release of multiple integrated environments according to business need, using techniques such as API stubbing and mocking.

The successful partner will work with our Northgate Housing supplier (NEC) to additionally migrate from On Premises to a virtualized hosted (OCI) solution in order to fully meet our environment flexibility requirements., as well as with suppliers (commercial and internal) of products that Northgate integrates to.

Midland Heart intends to award a contract for a partner to conduct an analysis of our current APIs, and following successful delivery of this initial engagement, to source ERM tools, implement a POC and deliver a production environment with APIs (and non-API integrations where feasible) onboarded.

Suppliers who wish to recommend alternative solutions to delivering our environment flexibility requirement are encouraged to suggest them in the dialogue process.

### **Total value (estimated)**

- £0 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 August 2025 to 1 August 2026
- Possible extension to 1 August 2028
- 3 years, 1 day

Description of possible extension:

two extensions of 12 months.

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKG - West Midlands (England)

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## **Submission**

### **Submission type**

Requests to participate

### **Deadline for requests to participate**

28 April 2025, 6:00pm

### **Submission address and any special instructions**

<https://in-tendhost.co.uk/midlandheart/aspx/Home>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

28 June 2025

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## Award criteria

Name	Description	Type
Simple description	The full award criteria is available to view in the tender documents.	Price

## Weighting description

The full award criteria is available to view in the tender documents.

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## Other information

### Payment terms

30 days

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

## **Competitive flexible procedure description**

This contract is being procured using the Competitive Flexible Procedure in line with the Procurement Act 2023. As part of this procurement procedure the following stages may be incorporated into the tender process:

- Conditions of Participation
- Invitation to Tender
- Supplier Presentations
- Clarifications
- Dialogue
- Final Bid stage if required

Midland Heart reserves the right to modify the tender stages at any time during the process, at its sole discretion. All Contractors will be informed of any changes and, where required, agreement will be sought before proceeding. Midland Heart may also amend the ITT documents prior to the submission of tender proposals or extend the tender period at its sole discretion. All Contractors will be notified of any changes to the ITT or tender process via the Intend messaging portal.

## **Justification for not publishing a preliminary market engagement notice**

Not required.

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## **Documents**

## Associated tender documents

<https://in-tendhost.co.uk/midlandheart/aspx/Home>

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## Contracting authority

### Midland Heart

- Companies House: IP30069R

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Contact name: Alex Lawrence - Midland Heart

Telephone: 01216229143

Email: [alex.lawrence@midlandheart.org.uk](mailto:alex.lawrence@midlandheart.org.uk)

Website: <http://www.midlandheart.org.uk>

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)