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Contract

SwiftQueue Service- ELFT

East London NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011585

Procurement identifier (OCID): ocids-h6vhtk-064bb7 ([view related notices](#))

Published 9 February 2026, 6:30pm

Scope

Description

The Supplier agrees to provide to the Customer access to the Swiftqueue Service Platform

by way of a SaaS subscription for hosting, support and maintenance services

Contract 2. SwiftQueue Service - ELFT

Supplier

- DH OPCO UK LIMITED (Dedalus)

Contract value

- £965,800.80 excluding VAT
- £965,800.80 including VAT

Above the relevant threshold

Date signed

31 August 2025

Contract dates

- 1 September 2025 to 31 August 2030
- 5 years

Main procurement category

Services

CPV classifications

- 72212211 - Platform interconnectivity software development services

Justification for not setting key performance indicators

subscriptions service

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

PA23 Sch.5 Extreme and unavoidable urgency

Supplier

DH OPCO UK LIMITED (Dedalus)

- Companies House: 12888223

Suite 2, Riverside Studio, 2 Embankment, Sovereign Street

Leeds

LS1 4BA

United Kingdom

Email: ukibids@dedalus.com

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. SwiftQueue Service - ELFT

Contracting authority

East London NHS Foundation Trust

- Public Procurement Organisation Number: PQBH-7734-VGLG

9 Alie Street

London

E1 8DE

United Kingdom

Email: harpreet.bhachu2@nhs.net

Website: <https://www.elft.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government