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Award

SwiftQueue Service- ELFT

East London NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011584

Procurement identifier (OCID): ocds-h6vhtk-064bb7 ([view related notices](#))

Published 9 February 2026, 6:17pm

Scope

Description

The Supplier agrees to provide to the Customer access to the Swiftqueue Service Platform

by way of a SaaS subscription for hosting, support and maintenance services

Contract 1. SwiftQueue Service- ELFT

Supplier

- DH OPCO UK LIMITED (Dedalus)

Contract value

- £965,800.80 excluding VAT
- £965,800.80 including VAT

Above the relevant threshold

Award decision date

1 September 2025

Standstill period

- End: 18 February 2026
- 8 working days

Earliest date the contract will be signed

20 February 2026

Contract dates (estimated)

- 20 February 2026 to 31 August 2030
- 4 years, 6 months, 9 days

Main procurement category

Services

CPV classifications

- 72212211 - Platform interconnectivity software development services
-

Procedure

Procedure type

Direct award

Supplier

DH OPCO UK LIMITED (Dedalus)

- Companies House: 12888223

Suite 2 Riverside Studio, 2 Embankment,

leeds

LS1 4BA

United Kingdom

Email: brendan.casey@dedalus.com

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. SwiftQueue Service- ELFT

Contracting authority

East London NHS Foundation Trust

- Public Procurement Organisation Number: PQBH-7734-VGLG

9 Alie Street

London

E1 8DE

United Kingdom

Email: harpreet.bhachu2@nhs.net

Website: <https://www.elft.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government