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Award

## **SwiftQueue Service- ELFT**

East London NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011583

Procurement identifier (OCID): ocds-h6vhtk-064bb7 ([view related notices](#))

Published 9 February 2026, 6:16pm

## **Scope**

### **Description**

The Supplier agrees to provide to the Customer access to the Swiftqueue Service Platform

by way of a SaaS subscription for hosting, support and maintenance services

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## **Contract 1**

### **Supplier**

- DH OPCO UK LIMITED (Dedalus)

## **Contract value**

- £965,800.80 excluding VAT
- £965,800.80 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

20 February 2026

## **Contract dates (estimated)**

- 20 February 2026 to 31 August 2030
- 4 years, 6 months, 9 days

## **Main procurement category**

Services

## **CPV classifications**

- 72212211 - Platform interconnectivity software development services

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## **Other information**

### **Description of risks to contract performance**

N/A

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Switching to direct award

PA23 Sch.5 Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

PA23 Sch.5 Advantageous terms on insolvency

PA23 Sch.5 Switching to direct award

PA23 Sch.5 User choice contract

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## **Supplier**

## **DH OPCO UK LIMITED (Dedalus)**

- Companies House: 12888223

Suite 2 Riverside Studio, 2 Embankment, Sovereign St

Leeds

LS1 4BA

United Kingdom

Email: [harpreet.bhachu2@nhs.net](mailto:harpreet.bhachu2@nhs.net)

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **East London NHS Foundation Trust**

- Public Procurement Organisation Number: PQBH-7734-VGLG

9 Alie Street

London

E1 8DE

United Kingdom

Email: [harpreet.bhachu2@nhs.net](mailto:harpreet.bhachu2@nhs.net)

Website: <https://www.elft.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government