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Award

## **Fujifilm - Maintenance and support services for 75 home reporting laptop**

Norfolk and Norwich University Hospitals NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011583

Procurement identifier (OCID): ocds-h6vhtk-04f994 ([view related notices](#))

Published 27 March 2025, 2:28pm

### **Scope**

### **Reference**

C346078

### **Description**

Maintenance and support services for 75 home reporting laptops “(the “Hardware”)” Comprehensive telephone/email/remote & on-site support. Includes all parts, labour & travel. Telephone/email response within 1 hour, remote (if connection available) within 4 hours. On-site response (if required) best effort within 16 business hours. Subject to SLA. Includes 1 x half yearly on site PC health checks, monitor calibration, IPEN QA checks & report.

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## **Contract 1. Fujifilm - Maintenance and support services for 75 home reporting laptop**

### **Supplier**

- [Fujifilm Healthcare UK Limited](#)

### **Contract value**

- £116,400 excluding VAT
- £139,680 including VAT

Below the relevant threshold

### **Earliest date the contract will be signed**

10 April 2025

### **Contract dates (estimated)**

- 11 April 2025 to 31 March 2026
- 11 months, 20 days

### **Main procurement category**

Services

### **CPV classifications**

- 50420000 - Repair and maintenance services of medical and surgical equipment

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Fujifilm Healthcare UK Limited

- Companies House: 03218117

FujiFilm House, Whitbread Way

Bedford

MK42 0ZE

United Kingdom

Telephone: 01234 245293

Email: [simon.fairhurst@probomedical.co.uk](mailto:simon.fairhurst@probomedical.co.uk)

Website: <http://www.fujifilmhealthcare.co.uk>

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Fujifilm - Maintenance and support services for 75 home reporting laptop

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## Contracting authority

### **Norfolk and Norwich University Hospitals NHS Foundation Trust**

- Public Procurement Organisation Number: PQLV-1688-MQYV

Colney Lane

Norwich

NR4 7UY

United Kingdom

Contact name: Dominic Byrne

Email: [dominic.byrne@nnuh.nhs.uk](mailto:dominic.byrne@nnuh.nhs.uk)

Website: <https://www.nnuh.nhs.uk>

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - central government