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Tender

## **NAC/4314 - provision of a Supported Living Service (Supported Accommodation)**

North Ayrshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-011566

Procurement identifier (OCID): ocids-h6vhtk-029df3

Published 25 May 2021, 9:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

#### **Email**

[procurement@north-ayrshire.gov.uk](mailto:procurement@north-ayrshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

[http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00337](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NAC/4314 - provision of a Supported Living Service (Supported Accommodation)

Reference number

NAC/4314

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Supported Accommodation projects which relate to the proposed tender are:

- Flatt Road, Largs (22 units:16 x 1 bed & 6 x 2 bed plus staff base). Anticipated Construction Completion: Summer 2021; and

- Caley Court, Stevenston (15 units: 12 x 1 bed & 3 x 2 bed plus staff base). Anticipated Construction Completion April 2022.

Eligibility criteria are that potential tenants have either a Learning Disability, Physical Disability or Mental Health difficulty.

The scope of the tender exercise to be undertaken is to appoint a Service Provider to each of the developments in Largs and Stevenston. This newly tendered provider would operate the staff base and provide support to all tenants.

Service Users will have access to onsite availability of support staff on a 24-hour basis; 7 days a week; 365(6) days a year for personal and non personal care on a planned and unplanned/emergency basis. This includes provision of sleeping/waking night services.

The Provider is commissioned to provide an allocated number of care and support hours per week for both sites. The allocation of hours is set out below:

Tendered Lot 1: Flatt Road, Largs – 844 Hours

## Tendered Lot 2: Caley Court, Stevenston - 620 Hours

The provider will be required to utilise all commissioned hours to its best ability. These can be used through a mixture of enhanced service provision.

Lot 1 (Flatt Road, Largs) is anticipated to commence 27th September 2021 until 26th September 2024 with the option to extend by up to 72 months until 26th September 2030.

Lot 2 (Caley Court, Stevenston) is anticipated to commence 1st April 2022 until 31st March 2025 with the option to extend by up to 72 months until 31st March 2031.

### **II.1.5) Estimated total value**

Value excluding VAT: £13,643,485

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Flat Road Largs Supported Accommodation development

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

### **II.2.4) Description of the procurement**

The service will support Individuals to live as independently as possible, encouraging the

Individual to participate in their local community. The ethos of the service will be to enable an Individual to have as much control as possible over their own life while protecting them and others from unnecessary harm.

Core service delivery will include:-

- Support Planning. The Provider will consult, involve and include the Service User, Health and Social Care professionals, family and significant others, as appropriate, in all aspects of their support planning.
- Outcomes development and measurement. Service Users will have individualised outcomes to be met in innovative and flexible ways.
- Personal care: Direct assistance with or encouragement with tasks related to daily living and health care needs. For example, assistance with getting out of bed, washing and dressing.
- Housing support. For example, Assistance with maintaining cleanliness, adaptations, repairs, cooking safety, and the reporting of any faults to the appropriate department.
- Practical Support. For example, Informal day to day advice on personal hygiene and appearance; dispose of household waste; or support with SMART Technology.

It is anticipated that there are opportunities for efficiencies in the provision of sleeping/waking night services.

North Ayrshire Health and Social Care Partnership has committed to the Charter for Involvement and the provider will be required to evidence the embodiment of the Charter's twelve statements throughout all aspects of service delivery.

The approximate start date for this lot is 27th September 2021.

#### **II.2.6) Estimated value**

Value excluding VAT: £8,102,064

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

108

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Caley Court Stevenston Supported Accommodation development

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

Caley Court, Stevenston

### **II.2.4) Description of the procurement**

The service will support Individuals to live as independently as possible, encouraging the Individual to participate in their local community. The ethos of the service will be to enable an Individual to have as much control as possible over their own life while protecting them and others from unnecessary harm.

Core service delivery will include:-

- Support Planning. The Provider will consult, involve and include the Service User, Health and Social Care professionals, family and significant others, as appropriate, in all aspects of their support planning.
- Outcomes development and measurement. Service Users will have individualised outcomes to be met in innovative and flexible ways.
- Personal care: Direct assistance with or encouragement with tasks related to daily living and health care needs. For example, assistance with getting out of bed, washing and dressing.

- Housing support. For example, Assistance with maintaining cleanliness, adaptations, repairs, cooking safety, and the reporting of any faults to the appropriate department.

- Practical Support. For example, Informal day to day advice on personal hygiene and appearance; dispose of household waste; or support with SMART Technology.

It is anticipated that there are opportunities for efficiencies in the provision of sleeping/waking night services.

North Ayrshire Health and Social Care Partnership has committed to the Charter for Involvement and the provider will be required to evidence the embodiment of the Charter's twelve statements throughout all aspects of service delivery.

The approximate start date for this project is 1st April 2022.

#### **II.2.6) Estimated value**

Value excluding VAT: £5,541,421

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

108

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Bidders will be required to have a minimum yearly "specific" turnover for Lot 1 of (1,800,458.67)GBP and for Lot 2 (1,231,426.89) GBP for the last 3 years in the business area covered by the contract.

NAC reserve the right to review the bidder's financial information including information from credit reference agencies at tender stage and throughout the life of the contract and

seek clarifications if necessary. If clarifications are not satisfactory the bidder may be excluded from the tender process.

Bidders who cannot meet the required level of turnover will be excluded from this tender.

Where turnover information is not available for the time period requested, the bidder will be required to state the date which they were set up or started trading.

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Bidders must be registered with the Care Inspectorate or equivalent.

Bidders must be registered as a Housing Support and Care at Home provider to deliver the service.

Bidders must maintain registration throughout the duration of the contract.

All staff are qualified to SSSC fitness to practice standards or working towards attainment of SSSC standards. All staff must be SSSC compliant on 6 months of commencement of employment

For each lot, bidders will be required to provide a minimum of 2 examples of services carried out in the past 3 years that demonstrates they have the relevant experience to deliver the services as described in part II.2.4 of the Contract Notice. The services must be of a similar value, size and scope. Unsatisfactory experience will result in exclusion from the tender process.

Bidders will be required to provide 2 satisfactory references for the same 2 services contracts on the reference templates provided. References should be completed and signed by previous customers. If any of the referees score the bidder less than 2 the bidder will be excluded from the tender process.

Completed experience and reference templates must be zipped and uploaded at question 4C.1 of the qualification envelope.

Bidders will be required to confirm whether they intend to subcontract and, if so, for what proportion of the contract.



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<http://www.gov.scot/Topics/Government/Procurement>

#### **IV.1.11) Main features of the award procedure**

This procurement is based on the most economically advantageous tender ("MEAT") on the basis of best price and quality ratio, where price is 10% and quality is 90%. Please see PCS-Tender for further information.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-005762](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 June 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic payment will be used

### **VI.3) Additional information**

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Community benefits will be requested on a minimum requirement basis for:

Employability and Training

Supply Chain Initiatives

Community and Education Initiatives

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's (Compulsory) Liability Insurance = 5,000,000 GBP

<http://www.hse.gov.uk/pubns/hse40.pdf>

Public Liability Insurance 10,000,000 GBP

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 18718.

For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Community Benefits are a MINIMUM requirement:

52 weeks employability for a new entrant per 1,000,000 GBP (amount would be different per Lot contract value)

1 workshop – Team NAC (Supply Chain)

1 workshop – TSO's (Supply Chain)

Education & Community Engagement – 1 initiative from each table

(SC Ref:653936)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>