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Tender

Annual Financial Inclusion Survey

FAIR4ALL FINANCE LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011552

Procurement identifier (OCID): ocds-h6vhtk-064ba4

Published 9 February 2026, 4:39pm

Scope

Reference

2026-F4AF-006

Description

Fair4All Finance is seeking a provider that can undertake an annual survey of adults in Great Britain examining issues relating to financial product usage and financial exclusion.

A key goal of the survey is for us to gain a better understanding of those using unregulated borrowing e.g. friends, family and unlicensed lenders.

The survey can be conducted online or in person but must use a minimum sample of 4,000 adults aged 18-75. The survey must be nationally representative, weighted for a range of demographic characteristics.

Total value (estimated)

- £162,500 excluding VAT
- £195,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 2 March 2026 to 30 November 2026
- 8 months, 30 days

Main procurement category

Services

CPV classifications

- 79342310 - Customer survey services

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

20 February 2026, 5:00pm

Tender submission deadline

27 February 2026, 5:00pm

Submission address and any special instructions

All communications, clarification questions and submissions must be made via our In-Tend Procurement Portal.

Registration on the site is required.

<https://in-tendhost.co.uk/fair4allfinance.aspx/Home>

Tenders may be submitted electronically

Yes

Award criteria

Experience and timely delivery of quality data of the appropriate sample size is key.

Scoring split is price 30% quality 70%.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

FAIR4ALL FINANCE LIMITED

- Companies House: 11810533

16-18 Middlesex Street

London

E1 7EX

United Kingdom

Email: procurement@fair4allfinance.org.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)