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Planning

BEST Transformation Programme Delivery Partner NCC830B

Northumberland County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-011552

Procurement identifier (OCID): ocds-h6vhtk-03c34c

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Section I: Contracting authority

I.1) Name and addresses

Northumberland County Council

County Hall

Morpeth

NE61 2EF

Contact

Ms Lauren Morgan

Email

lauren.morgan@northumberland.gov.uk

Telephone

+44 1670622550

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

<http://www.northumberland.gov.uk>

Buyer's address

<http://www.northumberland.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BEST Transformation Programme Delivery Partner NCC830B

Reference number

DN667099

II.1.2) Main CPV code

- 79400000 - Business and management consultancy and related services
 - AA01 - Metal

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is preparing to procure a Strategic Delivery Partner that will support the Council's three year transformation journey "BEST" to make the Council more modern, efficient, and fit for purpose whilst delivering sustainable financial savings. BEST will transform the way services are delivered and how the Council operates to achieve the best outcomes for its customers and residents. The key aims are improved customer experience, enhanced experience for staff and improved efficiency and effectiveness. Highly specialist support is required from a delivery partner to enable the design delivery and implementation. The Council is inviting supplier views on the proposed service via this market engagement questionnaire.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The Council is preparing to procure a Strategic Delivery Partner that will support the Council's three year transformation journey "BEST" to make the Council more modern, efficient, and fit for purpose whilst delivering sustainable financial savings. BEST will transform the way services are delivered and how the Council operates to achieve the best outcomes for its customers and residents. The key aims are improved customer experience, enhanced experience for staff and improved efficiency and effectiveness. Highly specialist support is required from a delivery partner to enable the design delivery and implementation. The Council is inviting supplier views on the proposed service via this market engagement questionnaire.

II.3) Estimated date of publication of contract notice

15 May 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes