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Planning

## **BEST Transformation Programme Delivery Partner NCC830B**

Northumberland County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-011552

Procurement identifier (OCID): ocds-h6vhtk-03c34c

Published 21 April 2023, 3:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northumberland County Council

County Hall

Morpeth

NE61 2EF

#### **Contact**

Ms Lauren Morgan

#### **Email**

[lauren.morgan@northumberland.gov.uk](mailto:lauren.morgan@northumberland.gov.uk)

#### **Telephone**

+44 1670622550

**Country**

United Kingdom

**Region code**

UKC2 - Northumberland and Tyne and Wear

**Internet address(es)**

Main address

<http://www.northumberland.gov.uk>

Buyer's address

<http://www.northumberland.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

BEST Transformation Programme Delivery Partner NCC830B

Reference number

DN667099

#### **II.1.2) Main CPV code**

- 79400000 - Business and management consultancy and related services
  - AA01 - Metal

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council is preparing to procure a Strategic Delivery Partner that will support the Council's three year transformation journey "BEST" to make the Council more modern, efficient, and fit for purpose whilst delivering sustainable financial savings. BEST will transform the way services are delivered and how the Council operates to achieve the best outcomes for its customers and residents. The key aims are improved customer experience, enhanced experience for staff and improved efficiency and effectiveness. Highly specialist support is required from a delivery partner to enable the design delivery and implementation. The Council is inviting supplier views on the proposed service via this market engagement questionnaire.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

#### **II.2.4) Description of the procurement**

The Council is preparing to procure a Strategic Delivery Partner that will support the Council's three year transformation journey "BEST" to make the Council more modern, efficient, and fit for purpose whilst delivering sustainable financial savings. BEST will transform the way services are delivered and how the Council operates to achieve the best outcomes for its customers and residents. The key aims are improved customer experience, enhanced experience for staff and improved efficiency and effectiveness. Highly specialist support is required from a delivery partner to enable the design delivery and implementation. The Council is inviting supplier views on the proposed service via this market engagement questionnaire.

#### **II.3) Estimated date of publication of contract notice**

15 May 2023

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes