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Contract

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2024/S 000-011544

Procurement identifier (OCID): ocds-h6vhtk-0405f8

Published 10 April 2024, 7:41am

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

British High Commission, Shantipath, Chanakyapuri

New Delhi

110021

Email

Shristi.Chaudhary@fcdo.gov.uk

Telephone

+91 8376809241

Country

India

Region code

IN - India

Internet address(es)

Main address

(URL) <https://www.gov.uk/fcdo>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India

Reference number

CPG-9850-2023

II.1.2) Main CPV code

- 66512220 - Medical insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- IN - India

Main site or place of performance

British High Commission India

II.2.4) Description of the procurement

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

II.2.5) Award criteria

Quality criterion - Name: Past Experience / Weighting: 8

Quality criterion - Name: Feature of the Policy / Weighting: 10

Quality criterion - Name: Confirmation on Requirements / Weighting: 10

Quality criterion - Name: List of Affiliated Hospitals/Clinics / Weighting: 7

Quality criterion - Name: Claim Process & Escalation Matrix / Weighting: 10

Quality criterion - Name: Details of the SLA / Weighting: 10

Quality criterion - Name: Contract Implementation & Mobilisation Plan / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028592](#)

Section V. Award of contract

Contract No

CPG-9850-2023

Title

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission in India

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 February 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aditya Birla Health Insurance Co. Ltd.

One Indiabulls Centre, 9th floor, Tower-1,C 94, Subhash Marg,Elphinstone Road Mumbai
City -400013

Mumbai

400013

Email

vipin.ra1@adityabirlacapital.com

Telephone

+91 8447182500

Country

India

NUTS code

- IN - India

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,250,000

Section VI. Complementary information

VI.3) Additional information

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

VI.4) Procedures for review

VI.4.1) Review body

Foreign, Commonwealth & Development Office

London

SW1A 2AH

Country

United Kingdom

Internet address

[\(URL\) - www.gov.uk/fcdo](http://www.gov.uk/fcdo)