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#### Contract

# Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2024/S 000-011544

Procurement identifier (OCID): ocds-h6vhtk-0405f8

Published 10 April 2024, 7:41am

# **Section I: Contracting authority**

# I.1) Name and addresses

Foreign Commonwealth and Development Office

British High Commission, Shantipath, Chanakyapuri

New Delhi

110021

#### **Email**

Shristi.Chaudhary@fcdo.gov.uk

#### **Telephone**

+918376809241

#### Country

India

# Region code

IN - India

# Internet address(es)

Main address

(URL) https://www.gov.uk/fcdo

# I.4) Type of the contracting authority

Ministry or any other national or federal authority

# I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India

Reference number

CPG-9850-2023

#### II.1.2) Main CPV code

• 66512220 - Medical insurance services

#### II.1.3) Type of contract

Services

## II.1.4) Short description

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

# II.1.6) Information about lots

This contract is divided into lots: No

# II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,250,000

# II.2) Description

## II.2.3) Place of performance

**NUTS** codes

• IN - India

Main site or place of performance

British High Commission India

#### II.2.4) Description of the procurement

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

#### II.2.5) Award criteria

Quality criterion - Name: Past Experience / Weighting: 8

Quality criterion - Name: Feature of the Policy / Weighting: 10

Quality criterion - Name: Confirmation on Requirements / Weighting: 10

Quality criterion - Name: List of Affiliated Hospitals/Clinics / Weighting: 7

Quality criterion - Name: Claim Process & Escalation Matrix / Weighting: 10

Quality criterion - Name: Details of the SLA / Weighting: 10

Quality criterion - Name: Contract Implementation & Mobilisation Plan / Weighting: 5

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 000-028592</u>

# **Section V. Award of contract**

#### **Contract No**

CPG-9850-2023

#### **Title**

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission in India

A contract/lot is awarded: Yes

# V.2) Award of contract

# V.2.1) Date of conclusion of the contract

3 February 2024

# V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Aditya Birla Health Insurance Co. Ltd.

One Indiabulls Centre, 9th floor, Tower-1, C 94, Subhash Marg, Elphinstone Road Mumbai City -400013

Mumbai

400013

**Email** 

vipin.rai1@adityabirlacapital.com

Telephone

+91 8447182500

Country

India

**NUTS** code

• IN - India

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,250,000

# **Section VI. Complementary information**

# VI.3) Additional information

Group Medical Insurance and Accidental Insurance for Country Based Staff of British High Commission and Deputy High Commissions in India. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

# VI.4) Procedures for review

## VI.4.1) Review body

Foreign, Commonwealth & Development Office

London

SW1A 2AH

Country

**United Kingdom** 

Internet address

(URL) - www.gov.uk/fcdo