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Tender

UK 241 Remote Proctoring Framework 2024

British Council

F02: Contract notice

Notice identifier: 2024/S 000-011539

Procurement identifier (OCID): ocds-h6vhtk-0450dc

Published 9 April 2024, 6:01pm

Section I: Contracting authority

I.1) Name and addresses

British Council

1 Redman Place

London

E20 1JQ

Contact

Brian D'Mello

Email

brian.dmello@britishcouncil.org

Telephone

+44 02073894646

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.britishcouncil.org

Buyer's address

<https://in-tendhost.co.uk/britishcouncil>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Registered Charity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UK 241 Remote Proctoring Framework 2024

Reference number

BC/03420

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Services soughtThe British Council is seeking potential Suppliers with the necessary capacity and capability to provide the British Council with Remote Proctoring solutions. The Framework will be split into 2 Lots:Lot 1 – Remote Proctoring ServiceLot 2 – Remote Proctoring Technology

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Remote Proctoring Service

Lot No

1

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This is a global requirement that will be managed from the UK

II.2.4) Description of the procurement

This is a full-service Remote Proctoring offer, providing both (access to a) Remote Proctoring Software and staffing/invigilator services to the British Council. We would also consider a hybrid option where British Council invigilators supplements your company's invigilators to manage peaks in demand. This is a standalone service which does not require a testing platform. We would like you to set out your approach for two different models of Remote Proctoring within this Lot:1. Record & Review (Human Review)2. Live Proctoring.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The Contract awarded will be for a duration of 2 years with an option for an extension for up to an additional 2 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract awarded will be for a duration of 2 years with an option for an extension for up to an additional 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Remote Proctoring Technology

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48190000 - Educational software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This is a global requirement, with the contract managed from the UK

II.2.4) Description of the procurement

This is a service providing (access to a) Remote Proctoring Software, but staffing/invigilator requirements will be provided by the British Council utilising our invigilator network. This is a standalone service which does not require a testing platform. We would like you to set out your approach for two different models of Remote

Proctoring within this lot:1. Record & Review (Human Review)2. Live Proctoring

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The Contract awarded will be for a duration of 2 years with an option for an extension for up to an additional 2 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract awarded will be for a duration of 2 years with an option for an extension for up to an additional 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

In accordance with Regulations 57, 58 and 60 of the Public Contracts Regulations 2015, applicants will be assessed in accordance with the Public Contract Regulations 2015, on the basis of information provided in response to the Selection Questionnaire.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 May 2024

Local time

12:15pm

Place

British Council

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Suppliers who wish to express an interest and take part in the tender process will be required to register on our e-Tendering portal In-Tend hosted at <https://in-tendhost.co.uk/britishcouncil>. Once registered, bidders must log-in to the website where they can view the project and access the bidders pack and submit their return. Bidders will also be required to demonstrate their capability and `means of proof` will be required. These conditions are outlined in the ITT.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Blah