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Contract

Contact & Connect Telephony App

Sunderland City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011532

Procurement identifier (OCID): ocds-h6vhtk-064b96

Published 9 February 2026, 4:21pm

Scope

Description

Please note this contract has already been awarded and is being published for transparency purposes only.

Sunderland City Council has awarded a contract for the provision of a Contact & Connect Telephony App implemented in several adult social care services.

The contract is for a period of 12 months.

Contract 1

Supplier

- CC2I LIMITED

Contract value

- £88,022 excluding VAT
- £105,626.40 including VAT

Below the relevant threshold

Date signed

2 February 2026

Contract dates

- 5 February 2026 to 4 February 2027
- 1 year

Main procurement category

Goods

CPV classifications

- 48100000 - Industry specific software package

Contract locations

- UKC23 - Sunderland

Procedure

Procedure type

Below threshold - without competition

Supplier

CC2I LIMITED

- Companies House: 10239373
- Public Procurement Organisation Number: PRQR-8872-GMDQ

C/O Shaw Gibbs Limited

Teddington

TW11 8HG

United Kingdom

Email: info@cc2i.org.uk

Website: <https://cc2i.org.uk/>

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Sunderland City Council

- Public Procurement Organisation Number: PLVZ-4154-GGRZ

City Hall, Plater Way,

Sunderland

SR1 3AA

United Kingdom

Email: corporate.procurement@sunderland.gov.uk

Website: <http://www.sunderland.gov.uk>

Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government