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Tender

## **Hull University Teaching Hospitals ~ Retails Food Service Tender**

Hull University Teaching Hospitals

F02: Contract notice

Notice identifier: 2021/S 000-011532

Procurement identifier (OCID): ocds-h6vhtk-02b47e

Published 24 May 2021, 6:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hull University Teaching Hospitals

Alderson House, Anlaby Road, Hull Royal Infirmary

Hull

HU3 2JZ

#### **Email**

[tenders@litmuspartnership.co.uk](mailto:tenders@litmuspartnership.co.uk)

#### **Telephone**

+44 1276673880

#### **Country**

United Kingdom

**NUTS code**

UKE11 - Kingston upon Hull, City of

**Internet address(es)**

Main address

<https://www.hey.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://litmustms.co.uk/tenders/UK-UK-Hull:-Retail-trade-services./6A2SWQ6US9>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hull University Teaching Hospitals ~ Retails Food Service Tender

#### **II.1.2) Main CPV code**

- 55900000 - Retail trade services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Retail Food Services Tender for Hull University Teaching Hospitals.

Hull Royal Infirmary (HRI)

There are 6720 Trust staff plus contractors based or working at the Hull hospital on any given day although this can flex during the week and new post-Covid WFH activity will impact this also. In addition to the main hospital tower building housing acute, major trauma and cancer services, there is a women & children's hospital and eye hospital on the HRI campus.

Castle Hill Hospital (CHH)

There are 3280 Trust staff plus contractors based or working at the Castle Hill hospital on any given day although this can flex during the week and new post-Covid WFH activity will impact this also. The hospital mainly provides outpatient services with a relatively new outpatients department at the Queen's Centre plus a cardiac unit also on the CHH campus.

#### **II.1.5) Estimated total value**

Value excluding VAT: £40,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 15000000 - Food, beverages, tobacco and related products
- 55000000 - Hotel, restaurant and retail trade services

### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

Main site or place of performance

Kingston upon Hull, City of

### **II.2.4) Description of the procurement**

The scope of the contract is to provide high quality catering and retail services in the designated locations at both HRI and CHH locations.

HUTH wishes to significantly upgrade the catering and retail offers to create a welcoming environment and to provide a wider choice of food and beverage for patients, visitors and staff.

The Trust also requires the new services to reflect the recommendations in the “Caring for Staff and Visitors” section of the “Independent Review of NHS Hospital Food”, published in October 2020. Additionally the Trust requests that services to meet BMA Fatigue and Facilities Charter for junior doctors are considered, i.e. that a hot food offer is available 24 hours, 365 days per year.

With this in mind the Trust is seeking to appoint a contractor to design, build and operate new facilities in the new front entrance at HRI (and refurbish other locations at both hospitals if it wishes) to deliver high quality services which complement the aspiration to enhance the staff and visitor experience.

This is an excellent commercial opportunity as the hospitals are located some distance from alternative food & beverage and retail services and there is very little in the way of local competition

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The summary minimum requirements at HRI are:

- New front entrance building incorporating 3 planned units offering food & beverages and retail items (opening December 2021)
- Fountains Café, Eye Hospital providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- The Orchard, Women & Children's Hospital providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- Kingston, main restaurant (will be a new facility) providing a choice of hot main meals, snack meals, sandwiches, rolls, tea, coffee and takeaway items
- A provision for hot food to be available for staff 24 hours per day 7 days per week
- Expectation that operators will achieve a minimum score per outlet of 4 for EHO Food Hygiene ratings

The minimum summary requirements at CHH are:

- Options Café, Queen's Centre providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items along with limited retail shop items
- Courtyard Café, Cardiac Building providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- Wilbers Café providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- Main entrance shop providing a range of retail items including takeaway sandwiches, rolls etc.
- Nightingales, main restaurant providing a choice of hot main meals, snack meals, sandwiches, rolls, tea, coffee and takeaway items
- A provision for hot food to be available for staff 24 hours per day 7 days per week

The Trust is open to the above solutions being configured differently to the current layout, within the available space.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

### **II.2.6) Estimated value**

Value excluding VAT: £40,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

24 September 2021

End date

23 September 2031

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here:

<https://litmustms.co.uk/respond/6A2SWQ6US9>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 July 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 July 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

It will be the supplier's responsibility to obtain any necessary documents in order to submit a response by the closing date and time.

The contracting authority reserves the right not to award any or part of the contract which is the subject of this contract notice and reserves the right to terminate the procurement process at any time.

The contracting authority will not be liable for any costs incurred by those expressing an interest in tendering for this contract opportunity.

The contracting authority will consider variant bids, evaluating them (so far as the variant or the evaluation of the variant is in the opinion of the contracting authority practicable) on the same basis as a conforming bid, but shall not be obliged to accept any such bid in preference to a conforming bid even if the variant bid scores more highly. No variant will be considered unless the bidder simultaneously submits a conforming bid.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://litmustms.co.uk/tenders/UK-UK-Hull:-Retail-trade-services./6A2SWQ6US9>

To respond to this opportunity, please click here:

<https://litmustms.co.uk/respond/6A2SWQ6US9>

GO Reference: GO-2021524-PRO-18289792

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Hull University Teaching Hospitals

Alderson House, Anlaby Road, Hull Royal Infirmary

Hull



HU3 2JZ

Country

United Kingdom