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Contract

## **Good Neighbours Scheme**

Newcastle City Council

F03: Contract award notice

Notice identifier: 2025/S 000-011525

Procurement identifier (OCID): ocds-h6vhtk-04f96f

Published 27 March 2025, 12:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle City Council

Civic Centre

Newcastle Upon Tyne

NE18QH

#### **Contact**

Kate Bowman

#### **Email**

[kate.bowman@newcastle.gov.uk](mailto:kate.bowman@newcastle.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.newcastle.gov.uk](http://www.newcastle.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Good Neighbours Scheme

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The development of a Good Neighbours Scheme will build on community and neighbourhood work that already exists. Using an app and working with volunteers and a referral system, people in need will receive support such as shopping, picking up prescriptions and other small tasks such as DIY, gardening or just someone who checks in for a chat, reading or writing letters. Such activities can have a huge positive impact on a person's health and wellbeing and their ability to remain at home, perhaps with a long term condition or to return home after sickness or an episode in hospital.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £150,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

Newcastle Upon Tyne, Tyneside

#### **II.2.4) Description of the procurement**

Services

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

Volunteering Matters is currently delivering the Volunteer Support Infrastructure contract which includes the Volunteer Passport Scheme. They have established links and relationships with VCSE partners and understand the need in the city and how the Good Neighbours Scheme can be delivered to maximise impact by recruiting, supporting, training then placing volunteers to undertake simple/daily tasks in our neighbourhood areas: North, East, Inner West, Outer West.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

C-013365

### **Title**

Good Neighbours Scheme

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Volunteering Matters

18-24 Lower Clapton Road

London

E5 0PD

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1435877

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £150,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle City Council

Newcastle upon Tyne

NE1 8QH

Country

United Kingdom