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Contract

Good Neighbours Scheme

Newcastle City Council

F03: Contract award notice

Notice identifier: 2025/S 000-011525

Procurement identifier (OCID): ocds-h6vhtk-04f96f

Published 27 March 2025, 12:17pm

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

Newcastle Upon Tyne

NE18QH

Contact

Kate Bowman

Email

kate.bowman@newcastle.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Good Neighbours Scheme

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The development of a Good Neighbours Scheme will build on community and neighbourhood work that already exists. Using an app and working with volunteers and a referral system, people in need will receive support such as shopping, picking up prescriptions and other small tasks such as DIY, gardening or just someone who checks in for a chat, reading or writing letters. Such activities can have a huge positive impact on a person's health and wellbeing and their ability to remain at home, perhaps with a long term condition or to return home after sickness or an episode in hospital.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £150,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

Newcastle Upon Tyne, Tyneside

II.2.4) Description of the procurement

Services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

Volunteering Matters is currently delivering the Volunteer Support Infrastructure contract which includes the Volunteer Passport Scheme. They have established links and relationships with VCSE partners and understand the need in the city and how the Good Neighbours Scheme can be delivered to maximise impact by recruiting, supporting, training then placing volunteers to undertake simple/daily tasks in our neighbourhood areas: North, East, Inner West, Outer West.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

C-013365

Title

Good Neighbours Scheme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Volunteering Matters

18-24 Lower Clapton Road

London

E5 0PD

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1435877

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £150,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Newcastle upon Tyne

NE1 8QH

Country

United Kingdom