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Tender

Future Infrastructure Programme

Norfolk County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011523

Procurement identifier (OCID): ocds-h6vhtk-064b8f

Published 9 February 2026, 4:13pm

Scope

Description

Norfolk County Council is looking to purchase network equipment and services and a replacement virtual server infrastructure and hyperconverged virtual server infrastructure.

This procurement is being split into two lots: Lot 1 (Network) and Lot 2 (Server).

Lot 1 – The requirement of the Provider will be to deliver network equipment and services to replace its existing legacy Huawei based network solution, Wifi, Firewalls, switch gear, access points and optionally the content filtering solution. This will also support and enhance the existing zero trust network strategy. These services are used by all staff across Norfolk County Council and some partners.

Lot 2 - The requirement of the Provider will be to deliver a replacement virtual server infrastructure and hyperconverged virtual server infrastructure.

Full details of the requirement can be found in the Statement of Requirements documents which are supported by an additional document outlining the strategic objectives and overview of the existing service (there are separate documents for Network and Server), all of which will form a schedule to the terms and conditions of the contract.

Total value (estimated)

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 July 2026 to 31 July 2029
- Possible extension to 1 August 2033
- 7 years, 2 days

Description of possible extension:

The Council will explore extension opportunities in dialogue and reserves the right to amend the extension options. The maximum extension period for this contract is 4 years.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems
- 48800000 - Information systems and servers
- 48200000 - Networking, Internet and intranet software package
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

Lot constraints

Description of how multiple lots may be awarded:

Suppliers can apply for one or two lots and there is no limit to the number of lots that can be awarded to a specific supplier.

Lot 1. Network

Description

The requirement of the Provider will be to deliver network equipment and services to replace its existing legacy Huawei based network solution, Wifi, Firewalls, switch gear, access points and optionally the content filtering solution. This will also support and enhance the existing zero trust network strategy. These services are used by all staff across Norfolk County Council and some partners.

Full details of the requirement can be found in the Statement of Requirements documents which are supported by an additional document outlining the strategic objectives and overview of the existing service (there are separate documents for Network and Server), all of which will form a schedule to the terms and conditions of the contract.

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Server

Description

The requirement of the Provider will be to deliver a replacement virtual server infrastructure and hyperconverged virtual server infrastructure.

Full details of the requirement can be found in the Statement of Requirements documents which are supported by an additional document outlining the strategic objectives and overview of the existing service (there are separate documents for Network and Server), all of which will form a schedule to the terms and conditions of the contract.

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Network

Lot 2. Server

Conditions of participation are in the request to participate document and include:
Technical or professional ability, minimum technical requirements, general IT and cloud security requirements, past performance, references, economic and financial standing, Modern Slavery Act requirements, health and safety, compliance with equality legislation, and willingness and ability to comply with contractual requirements

Technical ability conditions of participation

Lot 1. Network

Lot 2. Server

Conditions of participation are in the request to participate document and include:
Technical or professional ability, minimum technical requirements, general IT and cloud security requirements, past performance, references, economic and financial standing, Modern Slavery Act requirements, health and safety, compliance with equality legislation, and willingness and ability to comply with contractual requirements

Particular suitability

Lot 1. Network

Lot 2. Server

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

2 March 2026, 11:00am

Submission type

Requests to participate

Deadline for requests to participate

11 March 2026, 9:00am

Submission address and any special instructions

This procurement will be managed electronically via the Councils e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BUYERPROFILES>. Once registered you will be able to see the procurement project under the tenders section and express an interest to view the documentation and access any clarifications. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing support@in-tend.co.uk.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Lot 1. Network

Lot 2. Server

1 to 3 suppliers per lot

Award decision date (estimated)

20 July 2026

Award criteria

Name	Type	Weighting
Case Study	Quality	40%
Supply chain management and logistics	Quality	15%
Service Capability - Core LAN, Access, Wireless	Quality	13%
Management and Security Tools	Quality	12%
Capacity and vendor partnerships	Quality	10%
Sustainability	Quality	5%
Security and configuration of data / management of sub-contractors	Quality	5%

Other information

Description of risks to contract performance

Please note that both Norfolk County Council and Suffolk County Council have approved a devolution deal which is expected to lead to the establishment of a Mayoral Combined County Authority with strategic powers, headed by an elected mayor. Subject to the government laying a Statutory Instrument and to its approval by Parliament to formally establish the new combined authority, the first Mayoral election is expected to be in 2028.

Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk. One of these changes could happen without the other. The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor. The County Council or a successor authority or joint body may order services on behalf of other local authorities serving any area within Norfolk's current geographical boundaries.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

1. Request to Participate and Evaluation:

a. Providers are invited to submit a response to this RTP which will be assessed on the basis of:

i. Shortlisting Questions - as set out in Form E of this document (100% weighting during this stage)

ii. Pass/Fail criteria - as set out in Form B, C and D of this RTP.

b. Following the evaluation of the RTP the 3 highest scoring providers for each lot will be shortlisted to the dialogue stage.

c. Unsuccessful Bidders will receive their scores for each of the Form E questions along with the rationale for receiving those scores. Unsuccessful Bidders will also be informed of the scoring range for the highest scoring 3 bidders and where their Bid was ranked. There will be no standstill period at this stage.

d. The scores issued at the Request to Participate stage will have no bearing on the scores for the final tender assessment. They will solely be used to down select the bidders who will advance to dialogue. The final tender will have a different set of questions, potentially an updated specification or pricing schedule, and may have a different evaluation panel.

2. Dialogue Period:

a. Shortlisted bidders will be issued an Invitation to Participate in Dialogue document where they will be invited to provide an outline solution and pricing ahead of the dialogue sessions.

b. Dialogue will likely take the form of multiple half day meetings on Teams during the dates outlined section 5.1. This stage is designed to:

i. Clarify and refine proposals.

ii. Explore solutions and pricing model in more detail.

iii. Address any ambiguities or areas of development identified during the initial evaluation.

iv. Discuss terms and conditions

c. The Council reserves the right to remove or add additional stages of dialogue to ensure both parties have a clear understanding of requirements and expectations before final the final tender submission where bidders can amend their bids. This may take the form of structured meetings or written communications. The Council also reserves the right to amend the specification, pricing model, and terms and conditions throughout this process.

3. Final Tender Submission:

a. Following the conclusion of the dialogue period, tenderers will be invited to submit a final tender. These final tenders will be evaluated on both quality (70% weighting) and

price (30% weighting) to determine the successful tender. Tenders will be evaluated in accordance with the process and descriptors as set out in this Request to Participate. .

b. When the Council has obtained all required internal approvals for the proposed award, Standstill letters and Assessment Summaries will be issued to all bidders that were invited to participate in dialogue. A Contract Award Notice will also be published. This will commence the 8 working day mandatory standstill period.

Documents

Associated tender documents

[NCCT43328 - Request to Participate Final.docx](#)

[Lot 1 - Appendix 2-NCC Future Infrastructure Programme_Network_Statement of Requirements_v0.5.xlsx](#)

[Lot 1 - Network Strategic Objectives_v2.1 \(forms part of Appendix 2 SOR\).docx](#)

[Lot 2 - Appendix 2-NCC Future Infrastructure Programme_Server_Statement of Requirements_v0.5.xlsx](#)

[Lot 2 - Server Strategic Objectives_v2.0 \(forms part of Appendix 2 SOR\).docx](#)

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government