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Tender

Mis/Disinformation Monitoring and Analysis Services

Department of Culture, Media and Sport

F02: Contract notice

Notice identifier: 2023/S 000-011517

Procurement identifier (OCID): ocds-h6vhtk-03c335

Published 21 April 2023, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Department of Culture, Media and Sport

100 Parliament Street

London

SW1A 2BQ

Contact

Commercial Team

Email

commercial@dcms.gov.uk

Telephone

+44 2072112088

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-digital-culture-media-sport>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-digital-culture-media-sport>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supporting-services-for-the-government./YG3AY775HT>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/YG3AY775HT>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mis/Disinformation Monitoring and Analysis Services

Reference number

103528

II.1.2) Main CPV code

- 75130000 - Supporting services for the government

II.1.3) Type of contract

Services

II.1.4) Short description

The Department for Digital Culture Media and Sport (DCMS) requires a delivery partner to provide monitoring and analysis of social media content, with a clear focus on UK audiences (where possible to make that distinction), to identify harmful disinformation and misinformation narratives, Coordinated Inauthentic Behaviour (CIB) or systematic manipulation of the information environment

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Department for Digital Culture Media and Sport (DCMS) requires a delivery partner to provide monitoring and analysis of social media content, with a clear focus on UK audiences (where possible to make that distinction), to identify harmful disinformation and misinformation narratives, Coordinated Inauthentic Behaviour (CIB) or systematic manipulation of the information environment

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

9

This contract is subject to renewal

Yes

Description of renewals

DCMS reserves the right to extend the contract for a period, or periods, of up to 12 months. Competition to be re-opened at end of contract term (including any extension options taken)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/YG3AY775HT>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in the procurement documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 May 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 May 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: January 2025

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To participate in this tender opportunity prospective tenderers will be required to sign a non-disclosure agreement in order to receive the Invitation to Tender (ITT) document. The non-disclosure agreement can be downloaded from the linked tenderbox using access code YG3AY775HT

Signed non-disclosure agreements should be returned via the linked tenderbox - please include the tender reference number 103528 in the subject line.

Once a signed agreement is received you will be issued with the ITT document. Please note that the deadline for receipts of tenders is 17:00 Hrs BST 22nd May 2023 Please ensure that you download and return your completed non-disclosure agreement promptly to allow yourself time to provide a full tender response prior to the closing date and time.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supporting-services-for-the-government./YG3AY775HT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/YG3AY775HT>

GO Reference: GO-2023421-PRO-22600102

VI.4) Procedures for review

VI.4.1) Review body

Department of Culture, Media and Sport

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London

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commercial@dcms.gov.uk

Telephone

+44 2072112088

Country

United Kingdom