

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011506-2024>

Tender

## **Hounslow Community Services**

NHS North West London Integrated Care Board

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-011506

Procurement identifier (OCID): ocds-h6vhtk-0450c7

Published 9 April 2024, 4:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS North West London Integrated Care Board

15 Marylebone Rd,

London

NW1 5JD

#### **Contact**

Celine Machola - Rogers

#### **Email**

[C.Machola@nhs.net](mailto:C.Machola@nhs.net)

#### **Country**

United Kingdom

## **Region code**

UKI32 - Westminster

## **Internet address(es)**

Main address

<https://www.nwlondonics.nhs.uk>

Buyer's address

<https://www.nwlondonics.nhs.uk>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hounslow Community Services

Reference number

C262448

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS North West London Integrated Care Board (the “ICB”) is intending to commission a contract for Community Services for the borough of Hounslow, with a proposed contract term of 21 months (the “Proposed Contract”).

#### **II.1.5) Estimated total value**

Value excluding VAT: £81,070,668

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

Main site or place of performance

Hounslow

## **II.2.4) Description of the procurement**

This is a transparency notice to notify the market of the ICB's intention to follow the Most Suitable Provider Process under the Health Care Services (Provider Selection Regime) Regulations 2023, in respect of the Proposed Contract.

The provision of Hounslow Community Services includes the following services:  
Care Closer to Home

- Adult Community Nursing, including Community Matrons, and including Domiciliary Phlebotomy
- Integrated Community Response Service
- Community Recovery Service
- Adult Continuing Care
- Adult Speech and Language Therapy (SALT)
- Continence
- Tissue Viability

Planned and Specialist Care

- MSK
- Dietetics
- Podiatry, including Biomechanics
- Cardiac Rehabilitation
- Learning Disabilities

Children's Services

- Paediatric Community Nursing Service
- Children's Bladder and Bowel Service
- Children's Continuing Care
- Asthma & Wheeze Community Service
- Specialist Services Schools
- Phlebotomy (Paediatric)
- Child Development including Looked after Children
- Haemoglobinopathy Service
- Paediatric Occupational Therapy

- Paediatric Physiotherapy
- Paediatric Speech and Language Therapy
- Paediatric Audiology (All Ealing registered Children for Tier 3 Paediatric Audiology)
- Multi Agency Safeguarding Hub (MASH)

#### Primary Care

The following Primary Care services are also required (covering all of Hounslow):

- Primary Care Patient Co-ordinator Service (PCPC)
- Diabetes
- Wheelchairs

The ICB invites any providers who consider they can deliver the services under the Proposed Contract to express their interest in being considered as the ‘most suitable provider’.

Any providers wishing to express an interest should read and familiarise themselves with the Service Specification and document 1 MSP EOI Instructions and, complete the document:

‘Document 3 A Selection Eligibility Questionnaire , Document 3 B Potential provider response Assessment Template and the potential provider response document Financial Ratio template ’, within the Atamis project, the details of which are provided below.

The opportunity to register an interest and submit a completed ‘Document 3 A Selection Eligibility Questionnaire, Document 3 B Potential provider response Assessment Template and Potential Provider Response document - Financial ratio template’ notice will be open for a period of 14 days, from the date of publishing this notice, before the ICB proceeds to assessment of providers.

The ICB will assess interested providers’ responses to the ‘Document 3 A Selection Eligibility Questionnaire and Document 3 B Potential provider response Assessment Template’, applying the key criteria, and basic selection criteria in order to determine the most suitable provider(s) to whom to make an award.

To register your interest, please follow the link below, and search for the project reference/name as detailed:

<https://health-family.force.com/s/Welcome>

Project reference: C262448

Project Name: Community Response Service for Hounslow

### **II.2.5) Award criteria**

Price

### **II.2.6) Estimated value**

Value excluding VAT: £81,070,668

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing**

## **system**

Duration in months

21

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The procurement is being undertaken in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023 ([legislation.gov.uk](https://www.legislation.gov.uk)), Regulation 10, with the intention of awarding a contract under the Most Suitable Provider process.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

23 April 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a transparency notice to notify the market of the ICB's intention to follow the Most Suitable Provider Process under the Health Care Services (Provider Selection Regime) Regulations 2023, in respect of the Proposed Contract.

The provision of Hounslow Community Services includes the following services:  
Care Closer to Home

- Adult Community Nursing, including Community Matrons, and including Domiciliary Phlebotomy
- Integrated Community Response Service

- Community Recovery Service
- Adult Continuing Care
- Adult Speech and Language Therapy (SALT)
- Continence
- Tissue Viability

#### Planned and Specialist Care

- MSK
- Dietetics
- Podiatry, including Biomechanics
- Cardiac Rehabilitation
- Learning Disabilities

#### Children's Services

- Paediatric Community Nursing Service
- Children's Bladder and Bowel Service
- Children's Continuing Care
- Asthma & Wheeze Community Service
- Specialist Services Schools
- Phlebotomy (Paediatric)
- Child Development including Looked after Children
- Haemoglobinopathy Service
- Paediatric Occupational Therapy
- Paediatric Physiotherapy
- Paediatric Speech and Language Therapy
- Paediatric Audiology (All Ealing registered Children for Tier 3 Paediatric Audiology)
- Multi Agency Safeguarding Hub (MASH)

#### Primary Care

The following Primary Care services are also required (covering all of Hounslow):

- Primary Care Patient Co-ordinator Service (PCPC)
- Diabetes
- Wheelchairs

The ICB invites any providers who consider they can deliver the services under the Proposed Contract to express their interest in being considered as the 'most suitable provider'.

Any providers wishing to express an interest should read and familiarise themselves with the Service Specification and document 1 MSP EOI Instructions and, complete the document:

'Document 3 A Selection Eligibility Questionnaire and Document 3 B Potential provider response Assessment Template', within the Atamis project, the details of which are provided below.

The opportunity to register an interest and submit a completed 'Document 3 A Selection Eligibility Questionnaire, Document 3 B Potential provider response Assessment Template and Potential provider response document - financial ratio template' notice will be open for a period of 14 days, from the date of publishing this notice, before the ICB proceeds to assessment of providers.

The ICB will assess interested providers' responses to the 'Document 3 A Selection Eligibility Questionnaire, Document 3 B Potential provider response Assessment Template and Potential Provider response document - Financial ratio template', applying the key criteria, and basic selection criteria in order to determine the most suitable provider(s) to whom to make an award.

To register your interest, please follow the link below, and search for the project reference/name as detailed:

<https://health-family.force.com/s/Welcome>

Project reference: C262448

Project Name: Community Response Service for Hounslow

The procurement is being undertaken in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023 ([legislation.gov.uk](https://www.legislation.gov.uk)), Regulation 10, with the intention of awarding a contract under the Most Suitable Provider process.

This decision has been made following NWL ICB governance process.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>