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Awarded contract

Direct Payment Support Service

Lincolnshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice reference: 2021/S 000-011468

Published: 24 May 2021, 12:11pm

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mrs Reena Fehnert

Email

reena.fehnert@lincolnshire.gov.uk

Telephone

+44 1522553658

Country

United Kingdom

NUTS code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Support Service

Reference number

DN436457

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

LOT 1: The provision of a Direct Payment Support Service to provide support services to Adults and Children at LCC and LPFT (mental health) who have chosen to take a direct payment.

LOT2: The provision of a Direct Payment Support Service to provide support services to Lincolnshire CCG.

The support encompasses the following a front loaded support service that provides information, advice and guidance service to all people in receipt of a Direct Payment to:

- Work strategically with the Council/CCG to enable people to move to the most appropriate level of support for them taking into account the other Direct Payment support services commissioned by the Council (LOT1) and Lincs CCG(LOT2) and facilitating the individuals' path to independence.
- provide a fully managed service account
- provide training and support for individuals to become Employers with training and

recruitment of Personal Assistants

- set up mandatory training and signpost to other required training resources for Personal Assistants
- signpost and provide guidance on appropriate Insurances
- provide access to a Payroll service
- act as a Suitable Person where needed
- disseminate best practice through partnerships
- Establish support networks

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,110,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

LOT 1: The provision of a Direct Payment Support Service to provide support services to Adults and Children at LCC and LPFT (mental health) who have chosen to take a direct payment.

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The support encompasses the following a front loaded support service that provides information, advice and guidance service to all people in receipt of a Direct Payment to:

- Work strategically with the Council/CCG to enable people to move to the most appropriate level of support for them taking into account the other Direct Payment support services commissioned by the Council (LOT1) and Lincs CCG(LOT2) and facilitating the individuals' path to independence.
- provide a fully managed service account
- provide training and support for individuals to become Employers with training and recruitment of Personal Assistants
- set up mandatory training and signpost to other required training resources for Personal Assistants
- signpost and provide guidance on appropriate Insurances
- provide access to a Payroll service
- act as a Suitable Person where needed
- disseminate best practice through partnerships
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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000964](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

Direct Payment Support Service - LCC

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 May 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

V.2.3) Name and address of the contractor

Penderels Trust Ltd

Resource House, 1A Brandon Lane

Coventry

CV3 3GU

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

National registration number

3560335

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,416,000 / Highest offer: £2,360,000 taken into consideration

Section V. Award of contract

Contract No

Direct Payment Support Service - Lincs CCG

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

V.2.3) Name and address of the contractor

People Plus Group Ltd

19-20 The Triangle, Busines Park

Nottingham

NG2 1AF

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £450,000 / Highest offer: £750,000 taken into consideration