

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011452-2026>

Contract

Supply and implementation of SMS, portal and E?Forms for wait list workflows

Northampton General Hospital NHS Trust

F03: Contract award notice

Notice identifier: 2026/S 000-011452

Procurement identifier (OCID): ocds-h6vhtk-064b59

Published 9 February 2026, 2:49pm

Section I: Contracting authority

I.1) Name and addresses

Northampton General Hospital NHS Trust

Cliftonville

Northampton

NN1 5BD

Contact

Mandy Sterling

Email

m.sterling@nhs.net

Country

United Kingdom

Region code

UKF24 - West Northamptonshire

Internet address(es)

Main address

<https://www.northamptongeneral.nhs.uk/>

Buyer's address

<https://www.northamptongeneral.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply and implementation of SMS, portal and E?Forms for wait list workflows

Reference number

C422226

II.1.2) Main CPV code

- 64212100 - Short Message Service (SMS) services

II.1.3) Type of contract

Services

II.1.4) Short description

Supply and implementation of SMS, portal and E?Forms for wait list workflows

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £34,805.35

II.2) Description

II.2.2) Additional CPV code(s)

- 64212100 - Short Message Service (SMS) services
- 64212100 - Short Message Service (SMS) services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

Main site or place of performance

Northampton General Hospital NHS Trust

II.2.4) Description of the procurement

Supply and implementation of SMS, portal and E?Forms for wait list workflows

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

direct award on NHS Shared Business Services (NHS SBS)

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare Communications UK Limited

5 St John's Lane, London

London

EC1M 4BH

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

National registration number

04084131

Internet address

www.healthcare-communications.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £34,805.35

Total value of the contract/lot: £34,805.35

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice for England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom