

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011449-2022>

Planning

## **Preliminary Market Consultation for Customer Relationships Management System for National Library of Wales**

The National Library of Wales

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-011449

Procurement identifier (OCID): ocds-h6vhtk-033356

Published 4 May 2022, 10:33am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The National Library of Wales

Penglais, Aberystwyth

Ceredigion

SY23 3BU

#### **Contact**

Annwen Isaac

#### **Email**

[annwen.isaac@llgc.org.uk](mailto:annwen.isaac@llgc.org.uk)

#### **Telephone**

+44 1970632577

**Fax**

+44 1970615709

**Country**

United Kingdom

**NUTS code**

UKL1 - West Wales and the Valleys

**Internet address(es)**

Main address

<http://www.llgc.org.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0452](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0452)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Welsh Government Sponsored Body

**I.5) Main activity**

Other activity

National Library

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Preliminary Market Consultation for Customer Relationships Management System for National Library of Wales

#### **II.1.2) Main CPV code**

- 72212445 - Customer Relation Management software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

National Library of Wales with 2buy2 Limited is seeking to invite responses from market suppliers and providers of Customer Relationship Management Systems. A Prior Information Notice was placed on 4 May 2022.

1.2 This preliminary market consultation process is designed to inform the market of our future procurement intentions for a customer relationship management solution for the library which is fully compliant with Public Contracts Regulations 2015.

1.3 2buy2 Limited are a Procurement Agent acting on behalf of the National Library of Wales who are the contracting authority in accordance with Public Contract Regulations 2015.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

National Library of Wales with 2buy2 Limited is seeking to invite responses from market suppliers and providers of Customer Relationship Management Systems. A Prior Information Notice was placed on 4 May 2022.

1.2 This preliminary market consultation process is designed to inform the market of our future procurement intentions for a customer relationship management solution for the library which is fully compliant with Public Contracts Regulations 2015.

1.3 2buy2 Limited are a Procurement Agent acting on behalf of the National Library of Wales who are the contracting authority in accordance with Public Contract Regulations 2015.

### **II.3) Estimated date of publication of contract notice**

5 May 2022

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=120982](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=120982).

(WA Ref:120982)