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Contract

## **BAME (Black Asian Multi Ethnicity) Social Prescribing Service**

NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-011428

Procurement identifier (OCID): ocds-h6vhtk-0450a3

Published 9 April 2024, 12:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park,

Colchester

CO4 9QR

#### **Contact**

Jane Garnett

#### **Email**

[jane.garnett@snee.nhs.uk](mailto:jane.garnett@snee.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH34 - Essex Haven Gateway

## **NHS Organisation Data Service**

QJG

### **Internet address(es)**

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

BAME (Black Asian Multi Ethnicity) Social Prescribing Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Social Prescribing currently exists in Suffolk in a localised scheme across Ipswich and East Suffolk called Connect for Health. This BAME service looks to increase social

prescribing access across Ipswich for the BAME/multi-cultural communities, to support non-medical interventions to provide improved health outcomes to support adult people with complex needs from multi-ethnic backgrounds to support ongoing work to reduce health inequalities. The service is based on enhanced social prescribing models for people with highly complex needs referred from Primary Care and designed to support them in the long-term. Support services and interventions already exist in the community, but additional capacity is required to enhance the service offer and access by health services, particularly primary medical services. The service will comprise drop-in, office-based and community-based support, personalised to the individual, using a "what matters to me" approach to create a personalised care and support plan with the person.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £61,729

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Ipswich and east Suffolk Alliance area

#### **II.2.4) Description of the procurement**

This BAME service looks to increase social prescribing access across Ipswich for the BAME/multi-cultural communities, to support non-medical interventions to provide improved health outcomes to support adult people with complex needs from multi-ethnic backgrounds to support ongoing work to reduce health inequalities. The service is based on enhanced social prescribing models for people with highly complex needs referred from Primary Care and designed to support them in the long-term. Support services and interventions already exist in the community, but additional capacity is required to enhance the service offer and access by health services, particularly primary medical services.

Referrals will be made through existing self-referral routes and through Connect for health routes for primary care and the Personalised care programme for patients with complex

needs. The service will provide bespoke support that is personalised to the individual, using a "what matters to me" approach. The service will comprise drop-in, office-based and community-based support; it will create a personalised care and support plan with the person and survey personal wellbeing scores to evaluate improvement, which will be reported to the referrer.

The service also includes prevention work that will address identified need in the community as seen through delivery of the interventions programme. Examples may include but not restricted to health awareness events, physical activities, outreach.

The contract will commence April 2024 and will end on 31 March 2025, in line with the core Connect for health contracts. There are no extension dates.

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice under the Direct Award C process which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023. The provider named in this notice is an existing provider and has been reviewed through a Key Criteria assessment to ensure the awarding body is satisfied with current performance and reasonably expects the provider to be able to satisfy the contract which is the subject of this notice. The contract which is the subject of this notice has not changed considerably when compared with the existing / previous contract delivered by the named provider.

The ICB may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, after the award of contract, there is a possibility that the contract may be varied as allowable in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

#### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by midnight on the 22nd April (8 working days following publication of intention to award notice). They should be submitted in writing to [procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk).

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Award decision-makers: Ipswich and East Suffolk Alliance Committee

- No conflicts of interest, or potential conflicts of interest, were declared by any decision makers.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - SNEE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value - Part Assured - SNEE ICB are assured that the provider is delivering value to the integrated care system and the cost of change would not be outweighed by any potential benefit of a new provider. Review period is to be built into the contract to monitor the number of contacts made. Monthly targets and reporting will be required with escalation in place should the target not be met and three-month contract reviews.

- Integration, Collaboration and Service Sustainability - Assured - SNEE ICB are assured that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification and prevention elements linked to the delivery.
- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - SNEE ICB are assured that the provider is meeting needs of the BAME population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.
- Social Value - Assured - SNEE ICB are assured that the provider is delivering in line with the SNEE Green Plan, supporting with the implementation of carbon reduction and especially increase in initiatives which positively impact on the wider determinants of health. This criterion was reviewed in line with the Sustainability Impact Assessment.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Title**

BAME (Black Asian Multi Ethnicity) Social Prescribing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BSC Multicultural Services

Room 29, 19 Tower Street

Ipswich

IP1 3BE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

Charity Commission (England and Wales)

1104502

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £61,729

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Email

[procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk)

Country

United Kingdom