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Contract

Procurement of Immigration Telephone Advice Services from 1 June 2021

The Legal Aid Agency

F03: Contract award notice

Notice identifier: 2021/S 000-011414

Procurement identifier (OCID): ocds-h6vhtk-02b408

Published 21 May 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

The Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/legal-aid-agency>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Other publicly funded services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Immigration Telephone Advice Services from 1 June 2021

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

On 10 December 2020, the Legal Aid Agency (“LAA”) published an invitation to tender for Civil Legal Aid, Immigration Telephone Advice Services (“ITA Services”) in England and Wales from 1 June 2021 on its e-Tendering portal.

In accordance with the LAA’s right to do so pursuant to paragraph 5.24 of the Invitation to Tender Information for Applicants (“IFA”) document, the LAA cancelled the procurement process in its entirety on 30 April 2021. The LAA notified applicants and published a cancellation notice on its website on that date. For completeness a Contract Award Notice is also being published.

This means that the LAA did not proceed with the award of any ITA Services contracts

under that procurement process. The LAA received insufficient compliant tenders that met the minimum quality requirements. The procurement process therefore did not result in the award of any contracts to provide ITA Services from 1 June 2021.

To ensure on-going access to ITA Services for Clients beyond 1 June 2021, the LAA has extended the existing contract with the current ITA Services provider (Optimus Law Ltd) for a period of 12 months to 31 May 2022.

During this time the LAA and Ministry of Justice are undertaking a review of the ITA service to consider the commission of this service in the future.

Further information can be found:

<https://www.gov.uk/government/publications/immigration-telephone-advice-services-from-june-2021>

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £170,840.05

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

England and Wales only

II.2.4) Description of the procurement

On 10 December 2020, the Legal Aid Agency (“LAA”) published an invitation to tender for Civil Legal Aid, Immigration Telephone Advice Services (“ITA Services”) in England and Wales from 1 June 2021 on its e-Tendering portal.

In accordance with the LAA’s right to do so pursuant to paragraph 5.24 of the Invitation to Tender Information for Applicants (“IFA”) document, the LAA cancelled the procurement process in its entirety on 30 April 2021. The LAA notified applicants and published a cancellation notice on its website on that date. For completeness a Contract Award Notice

is also being published.

This means that the LAA did not proceed with the award of any ITA Services contracts under that procurement process. The LAA received insufficient compliant tenders that met the minimum quality requirements. The procurement process therefore did not result in the award of any contracts to provide ITA Services from 1 June 2021.

To ensure on-going access to ITA Services for Clients beyond 1 June 2021, the LAA has extended the existing contract with the current ITA Services provider (Optimus Law Ltd) for a period of 12 months to 31 May 2022.

During this time the LAA and Ministry of Justice are undertaking a review of the ITA service to consider the commission of this service in the future.

Further information can be found:

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

On 30 April 2021 the LAA cancelled its procurement process for the award of contracts to deliver ITA Services as the procurement process did not result in the award of any contracts. To ensure on-going access to ITA Services for Clients beyond 1 June 2021, the LAA has extended the existing contract with the current ITA Services Provider (Optimus Law Ltd) for a period of 12 months to 31 May 2022.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1

Lot No

1

Title

Contract to deliver ITA Services for a period of 12 months from 1 June 2021 to 31 May 2022
1 June 2021 to 31 May 2022

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Optimus Law Ltd

10 New Bartholomew Street

Digbeth

B5 5QS

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £173,724

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom