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Tender

CW Pharmacy Quality Assurance (QA) Services

Chelsea and Westminster Hospital NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011398

Procurement identifier (OCID): ocds-h6vhtk-05588f ([view related notices](#))

Published 9 February 2026, 1:59pm

Scope

Reference

C373692

Description

Provision of QA services to include Quality Management and Environmental Monitoring for Chelsea and Westminster Hospital NHS Foundation Trust, Pharmacy Division.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years

Description of possible extension:

1 x 12 months

Options

The right to additional purchases while the contract is valid.

Optional 12 months extension to be agreed in writing by both parties, providing the supplier meets the KPI's and provides a satisfactory service.

Main procurement category

Services

CPV classifications

- 72225000 - System quality assurance assessment and review services
- 72212180 - Medical software development services

Contract locations

- UKI - London

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Description of how multiple lots may be awarded:

Suppliers may bid for one or more of the lots.

Lot 1. Quality Management Systems

Description

- Document approval and GMP Audit – One internal audit per year and support with the preparation of the external audit and be available on the day of the audit
- Support with relevant action plans from external audit
- Quality Management Review including specialist advice and clarifications
- Site visits, monthly meetings and specialist information. Monthly review of quality exception reports and change controls
- Review errors and provide advice
- Review of microbiological data reported including microbiological excursions.
- Approval of microbiological excursion investigation reports and advice on appropriate course of action(s) in the event of such excursions.
- Specialist advice and support

- Releasing UMP and Specials, dealing with defects and recalls for all products including imports and specials which come into the pharmacy

Lot value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 2. Environmental Monitoring

Description

For environmental monitoring , work required will cover the following, although this is not an exhaustive list:

- Provision of micro plates, Broth and all required media
- Receipt, incubation, reading. Evaluation and electronic reporting of microbiological environmental monitoring plate results
- Bacterial identification to species level
- Validation samples
- Quarterly visit to complete MEM monitoring
- Annual Broth GPT (Growth Promotion Testing) of broth used for operative or process validations
- Quarterly contract review meetings

- Staff training
- Client audit of Local QC
- Fridge mapping when required
- Transporting samples
- Air sampling
- Particle counts

Lot value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 3. Combined Quality Management Systems and Environmental Monitoring

Description

This lot is for suppliers that can offer the services covered within Lots 1 and 2.

QMS

- Document approval and GMP Audit – One internal audit per year and support with the preparation of the external audit and be available on the day of the audit
- Support with relevant action plans from external audit

- Quality Management Review including specialist advice and clarifications
- Site visits, monthly meetings and specialist information. Monthly review of quality exception reports and change controls
- Review errors and provide advice
- Review of microbiological data reported including microbiological excursions.
- Approval of microbiological excursion investigation reports and advice on appropriate course of action(s) in the event of such excursions.
- Specialist advice and support
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- Staff training
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- Fridge mapping when required
- Transporting samples

- Air sampling
- Particle counts

Lot value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Quality Management Systems

Lot 2. Environmental Monitoring

Lot 3. Combined Quality Management Systems and Environmental Monitoring

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 February 2026, 12:00pm

Tender submission deadline

23 February 2026, 12:00pm

Submission address and any special instructions

The opportunity will be visible via the tamis tendering portal under ref: C373692. The tender and all

the communication will be managed via this portal link: <https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 31 August 2028

Award criteria

Lot 1. Quality Management Systems

Name	Description	Type	Weighting
technical	As per specification document	Quality	50.00%
Commercial	As per specification	Cost	40.00%
Social value	As per specification	Quality	10.00%

Lot 2. Environmental Monitoring

Lot 3. Combined Quality Management Systems and Environmental Monitoring

Name	Description	Type	Weighting
Technical	As per specification	Quality	50.00%
Commercial	As per specification	Cost	40.00%
Social Value	As per specification	Quality	10.00%

Other information

Payment terms

30 days upon receipt of invoice

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Reduced tendering period

Yes

State of urgency - minimum 10 days

Contracting authority

Chelsea and Westminster Hospital NHS Foundation Trust

- Public Procurement Organisation Number: PGHW-2767-ZYZZ

Unit G3, Harbour Yard, Chelsea Harbour

London

SW10 0XD

United Kingdom

Contact name: Gemma Fahey

Email: gemma.fahey@nhs.net

Website: <https://www.chelwest.nhs.uk>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Central London Community Healthcare NHS Trust

Summary of their role in this procurement: Virtual Host for procurement services - North West London Procurement Services (NWLPS)

- Public Procurement Organisation Number: PJXH-4297-MQQW

Ground Floor, 15 Marylebone Road

London

NW1 5JD

United Kingdom

Contact name: Gemma Fahey

Email: gemma.fahey@nhs.net

Website: <https://www.clch.nhs.uk>

Region: UKI32 - Westminster

Contact organisation

Contact Chelsea and Westminster Hospital NHS Foundation Trust for any enquiries.