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Tender

Cloud based Dental Practice Management Software and support

Kent Community Health NHS Foundation Trust

F02: Contract notice

Notice identifier: 2021/S 000-011398

Procurement identifier (OCID): ocids-h6vhtk-02b3f8

Published 21 May 2021, 5:19pm

Section I: Contracting authority

I.1) Name and addresses

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

Contact

Mrs Janette Jessup

Email

janette.jessup@nhs.net

Telephone

+44 1233667840

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud based Dental Practice Management Software and support

Reference number

DN544610

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Expressions of Interest.

The purpose for this Opportunity is for the replacement, supply, implementation and training for a current market Practice Management System that broadly manages clinical records, sends electronic claims to the BSA and provides complex levels of reporting to commissioners and senior management.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Kent Community Health NHS Foundation Trust seeks expression of interest (EOI) and submission of a bid from suitable suppliers to provide services for the provision and support for a NHS Community Dental services cloud based practice management

platform. This will be a replacement for the outdated and current SOEL Health practice management application. This platform will support our service in the delivery of special care and paediatric dental services.

Suppliers will be required to lead on mobilisation and transition from the current platform to the new solution and provide a comprehensive training environment for all Dental services staff at clinical and administrative locations. The Trust will support project management for the migration of the new platform.

The new application will be a pan service replacement required at approximately 20 premises across Kent and North East London together with mobile services and directly impact some 200 staff. It is envisaged that the quantity and locations and staff numbers will vary over the next 12 months to five years. The platform is required Monday to Friday 0700Hrs to 1800Hrs with the ability to support extended hour and day sessions in accordance with commissioned service provision.

The core functional requirements for the Practice Management System and support package will fall into two distinct categories, Essential and Desirable requirements. These will be categorised under security and technical requirements, system administration, system functions and features and reporting requirements.

All potential bidders MUST review the pass/fail criteria questions supplied as an attachment within the Invitation To Tender documentation (ITT); and will require you to assess and confirm whether your product offers a yes/no response. A yes will result in a pass, and No will result in a "Fail". The Trust will not evaluate any "fail" submissions.

The period of provision will be not later than 1st April 2022 to 31st March 2024, with an extension period of 36 months in 12 month tranches. Contractual obligations and payment terms will commence from mobilisation, and successful transition across all business sector areas to be before 1st April 2022.

Expressions of Interest must be submitted via the Procontract procurement portal (Proactis) under Opportunity No. DN544610. Any correspondence to the Authority's staff email address will be disregarded. Please login via following link to EOI if already registered or the link will also allow you to register and then EOI. <https://procontract.due-north.com/Login>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Possible extensions applied : 36 months in tranches of 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 May 2021

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 June 2021

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent Community Health NHS Foundation Trust

The Oast, Unit D Hermitage Court

Maidstone

ME16 9NT

Country

United Kingdom