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Tender

## **Cloud based Dental Practice Management Software and support**

Kent Community Health NHS Foundation Trust

F02: Contract notice

Notice identifier: 2021/S 000-011398

Procurement identifier (OCID): ocds-h6vhtk-02b3f8

Published 21 May 2021, 5:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

#### **Contact**

Mrs Janette Jessup

#### **Email**

[janette.jessup@nhs.net](mailto:janette.jessup@nhs.net)

#### **Telephone**

+44 1233667840

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cloud based Dental Practice Management Software and support

Reference number

DN544610

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Expressions of Interest.

The purpose for this Opportunity is for the replacement, supply, implementation and training for a current market Practice Management System that broadly manages clinical records, sends electronic claims to the BSA and provides complex levels of reporting to commissioners and senior management.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Kent Community Health NHS Foundation Trust seeks expression of interest (EOI) and submission of a bid from suitable suppliers to provide services for the provision and support for a NHS Community Dental services cloud based practice management platform. This will be a replacement for the outdated and current SOEL Health practice management application. This platform will support our service in the delivery of special care and paediatric dental services.

Suppliers will be required to lead on mobilisation and transition from the current platform to the new solution and provide a comprehensive training environment for all Dental services staff at clinical and administrative locations. The Trust will support project management for the migration of the new platform.

The new application will be a pan service replacement required at approximately 20 premises across Kent and North East London together with mobile services and directly impact some 200 staff. It is envisaged that the quantity and locations and staff numbers will vary over the next 12 months to five years. The platform is required Monday to Friday 0700Hrs to 1800Hrs with the ability to support extended hour and day sessions in accordance with commissioned service provision.

The core functional requirements for the Practice Management System and support package will fall into two distinct categories, Essential and Desirable requirements. These will be categorised under security and technical requirements, system administration, system functions and features and reporting requirements.

All potential bidders MUST review the pass/fail criteria questions supplied as an attachment within the Invitation To Tender documentation (ITT); and will require you to assess and confirm whether your product offers a yes/no response. A yes will result in a pass, and No will result in a "Fail". The Trust will not evaluate any "fail" submissions.

The period of provision will be not later than 1st April 2022 to 31st March 2024, with an extension period of 36 months in 12 month tranches. Contractual obligations and payment terms will commence from mobilisation, and successful transition across all business sector areas to be before 1st April 2022.

Expressions of Interest must be submitted via the Procontract procurement portal (Proactis) under Opportunity No. DN544610. Any correspondence to the Authority's staff email address will be disregarded. Please login via following link to EOI if already registered or the link will also allow you to register and then EOI. <https://procontract.due-north.com/Login>

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Possible extensions applied : 36 months in tranches of 12 months

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 May 2021

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 June 2021

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent Community Health NHS Foundation Trust

The Oast, Unit D Hermitage Court

Maidstone

ME16 9NT

Country

United Kingdom