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Tender

Application to join the Flexible Contracting Arrangements (FCA) for the provision of Home Support (Childrens and Adults) Services and Quick Discharge (Adults only) Service

Birmingham City Council

F02: Contract notice

Notice identifier: 2024/S 000-011397

Procurement identifier (OCID): ocds-h6vhtk-045092

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Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

cps@birmingham.gov.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.birmingham.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.carematchportal.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.carematchportal.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Application to join the Flexible Contracting Arrangements (FCA) for the provision of Home Support (Childrens and Adults) Services and Quick Discharge (Adults only) Service

Reference number

P2170

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to establish Flexible Contracting Arrangements for the provision of Home Support Services and Quick Discharge Service (QDS) under the "light touch" arrangements set out in chapter 3 section 7 of the Public Contracts Regulations 2015 (PCR 2015) and the Public Procurement (Amendments, Repeals and Revocations) Regulations 2016.

This agreement will allow for the Local Authority to work with the Integrated Commissioning Board (ICB), NHS Birmingham and Solihull ICB, in order to extend these arrangements to ICB funded patients on the basis that the ICB may introduce additional due diligence and competency arrangements which would need to be satisfied before Providers could receive referrals from the ICB.

The Flexible Contracting Arrangements (FCA) is based on the principles of a dynamic purchasing system which is an electronic system established by the Council to purchase individual packages of care by inviting tenders from suppliers admitted to the FCA. Suppliers can apply to join at the original tendering opportunity and at specific periods if the opportunity is reopened, at the Council's discretion, as long as the suppliers meet the qualifying criteria. An initial opening and closing of the FCA must take place. Following this the system will reopen if the minimum number of providers is not achieved or the provision is insufficient.

The reopening of the FCA will be at the discretion of the Council. The Council reserves the right to re-open the FCA for one or more geographical areas or citywide where it considers that additional provision is required.

An overview of the service requirements is set out below together with information on the procurement lots.

Home Support Service

Home Support services provide personal care to adults and children in their own home and can include help with the following:

- Personal care including washing and dressing.
- Housekeeping or cleaning.
- Cooking and preparing meals.
- Assistance with taking medications or health care needs.
- Companionship or activity-based support.

Quick Discharge Service (QDS)

The Quick Discharge Service also provides home support/ personal care in the citizens own home but is commissioned by the Council on behalf of our wider health and care system to provide short term, rapid home care for those medically fit for discharge from hospital.

The procurement process and contract is divided into 6 lots:

Lot 1 - Home Support Services North Birmingham and Optional QDS Plus

Lot 2 - Home Support Services West Birmingham and Optional QDS Plus

Lot 3 - Home Support Services East Birmingham and Optional QDS Plus

Lot 4 - Home Support Services South Central Birmingham and Optional QDS Plus

Lot 5 - Home Support Services South West Birmingham and Optional QDS Plus

Lot 6 - Home Support Services - Quick Discharge Service (Citywide)

The Flexible Contracting Arrangements will be for a period of 5 years, with the option to extend for up to two years. The duration of the call off contracts will be based on the individual requirements and will be managed in accordance with the terms of the Flexible Contracting Arrangements.

II.1.5) Estimated total value

Value excluding VAT: £1,115,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

For Lots 1 -5 providers can apply for up to 2 lots. For Lot 6 providers can apply solely for Lot 6 or in addition to the 2 lots in Lots 1-5.

II.2) Description

II.2.1) Title

Home Support Services North Birmingham and Optional QDS Plus

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
 - DA28 - Social service
 - DA29 - Social work

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services North Birmingham and Optional QDS Plus.

Minimum No. of Providers Required per Lot - 25 including 5 Children's.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

II.2) Description

II.2.1) Title

Home Support Services West Birmingham and Optional QDS Plus

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services West Birmingham and Optional QDS Plus.

Minimum No. of Providers Required per Lot - 22 including 5 Children's.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

II.2) Description

II.2.1) Title

Home Support Services East Birmingham and Optional QDS Plus

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services East Birmingham and Optional QDS Plus.

Minimum No. of Providers Required per Lot - 22 including 5 Children's.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

II.2) Description

II.2.1) Title

Home Support Services South Central Birmingham and Optional QDS Plus

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services South Central Birmingham and Optional QDS Plus.

Minimum No. of Providers Required per Lot - 22 including 5 Children's.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

II.2) Description

II.2.1) Title

Home Support Services South West Birmingham and Optional QDS Plus

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services South West Birmingham and Optional QDS Plus.

Minimum No. of Providers Required per Lot - 22 including 5 Children's.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

II.2) Description

II.2.1) Title

Home Support Services - Quick Discharge Service (Citywide)

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Provider location is within 2 miles of the Birmingham Council Tax boundary.

II.2.4) Description of the procurement

Home Support Services - Quick Discharge Service (Citywide).

Maximum No. of Providers - 1

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: Price 0%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the option to extend for up to two years.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

For Lots 1-5 the 'Optional QDS Plus' allows providers to express an interest in delivering a Quick Discharge Service when demand exceeds capacity for the Lot 6 Home Support Services - Quick Discharge Service (Citywide). The expression of interest will not determine whether a provider is successful in being awarded to the FCA, however only providers awarded to the FCA will be able to apply for the Optional QDS Plus.

For Lots 1-5 all organisations who meet the selection criteria as stated in the SSQ will be admitted to the FCA. There is no limit on the number of Organisations that may join the FCA.

For Lots 1-5 organisations can select up to 2 areas (lots) to deliver care in.

If the minimum number of providers is not achieved on Lots 1-5 during the initial procurement process; the FCA will be reopened as soon is practicably possible to address the shortfall. This may involve expanding the geographical area in which providers will be considered as eligible to apply.

The FCA may reopen to new potential suppliers at the Council's discretion. Suppliers who were rejected at a previous tendering opportunity of the FCA will have the opportunity to re-apply to enter the FCA should it reopen; this will be subject to the relevant entry criteria.

For Lot 6, in addition to the SSQ applicants will need to respond to a set of additional questions that will determine the capacity and capability to deliver the service to a sufficient standard. There are a number of pass / fail and scored questions. A method statement is required for the scored questions; a template is provided. Where a scoring will be applied this will be in accordance with the Council's scoring criteria. There is a maximum limit of 1 provider for this Lot.

The FCA is being issued using the Council's e-tendering system, CareMatch Portal <https://www.carematchportal.com>, All tenders must be submitted via the CareMatch Portal.

Use of the e-tendering portal is free for Tenderers throughout the whole procurement process. The system is secure and access to tenders will only be made available to those

employees of the Council and/or their authorised advisors.

Deadline for receipt of Selection Questionnaire is noon on 16th May 2024.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom