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Tender

Risk Management App

London School of Hygiene & Tropical Medicine

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011360

Procurement identifier (OCID): ocds-h6vhtk-04f908 ([view related notices](#))

Published 26 March 2025, 3:12pm

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Scope

Reference

LSHTM-2025-030

Description

The London School of Hygiene & Tropical Medicine (LSHTM) is renowned for its research, postgraduate studies, and continuing education in public and global health. We have approximately 1,000 staff members and student travellers who travel to locations all over the world each year. Health and Safety is fundamental to LSHTM, as they ensure the safety and well-being of our Staff and Students. Our Health and Safety team needs to easily determine which country or region our staff and students are in in the event of an emergency. As a result, we need a platform that aids in coordinating international and offsite travel, activities, and emergency responses. Since 2018, Safeture by Securewest has supplied our risk management app, which is instrumental in ensuring the safety and security of LSHTM employees during their travels. • The app sends real-time alerts about risks such as natural disasters, political unrest, and health advisories. • Helps staff stay

informed and take necessary precautions to ensure safety. • Includes live SOS function and alerts, with direct contact with a 24-hour response centre. • Enables passive and live tracking of employees' locations and provides updates for a quick response during emergencies. • Offers valuable information on local health risks, vaccination requirements, and safety tips. • Keeps travellers prepared and reduces health-related risks. • Facilitates seamless communication, ensuring critical information is promptly shared. • Assists in assessing risks before travel and aids in planning with contingency measures. • Enhances employees' travel experience by ensuring safety and peace of mind.

Total value (estimated)

- £110,000 excluding VAT
- £132,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 June 2025 to 1 June 2028
- Possible extension to 1 June 2030
- 5 years, 1 day

Description of possible extension:

2X 12 Months option to extend

Main procurement category

Services

CPV classifications

- 72416000 - Application service providers
- 72212000 - Programming services of application software

Contract locations

- UK - United Kingdom
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

7 April 2025, 1:00pm

Tender submission deadline

22 April 2025, 1:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=92338&B=

Tenders may be submitted electronically

Yes

Award criteria

70% Quality 30% Cost

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Contracting authority

London School of Hygiene & Tropical Medicine

- Public Procurement Organisation Number: PHBN-2917-QXQQ

Keppel Street,

London

WC1E 7HT

United Kingdom

Contact name: Sian Goodchild

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Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government