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Award

Provision of London Underground Emergency Response Unit Services

NETWORK RAIL INFRASTRUCTURE LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011357

Procurement identifier (OCID): ocds-h6vhtk-04f905 ([view related notices](#))

Published 26 March 2025, 2:58pm

Scope

Reference

project_42369

Description

The Emergency Response Unit (ERU) has been in service since 1993 attending at both major and minor incidents along the railway within the London M25 area. The ERU provides unique support to NR as its teams and specialist units are equipped to deal with all manner of incidents from derailments, terrorist attacks and fatalities to major infrastructure damage, along with day-to-day services that keep the railway moving. The ERU, unlike any other services, provides a 24/7 call-out and, it is also able to use blue lights to ensure rapid response during major incidents across the network. All equipment, specialist staff and ERU response units are owned by LUL.

LUL have supported Network Rail with the ERU services on an ad hoc basis throughout the years as an industry partner, and this became more of a regular occurrence during the London 2012 Olympics to keep London moving whilst on centre stage. Since then, NR have continued to utilise the service as it provides valuable assistance to NR in recovering

from incidents when LUL can support.

Contract 1. Provision of London Underground Emergency Response Unit Services

Supplier

- [London Underground Ltd](#)

Contract value

- £1,200,000 excluding VAT
- £1,440,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

8 April 2025

Contract dates (estimated)

- 9 April 2025 to 7 April 2028
- Possible extension to 7 April 2033
- 7 years, 11 months, 29 days

Description of possible extension:

3 year contract with 5 no. optional extension periods

Main procurement category

Services

CPV classifications

- 34221200 - Mobile emergency units
- 50220000 - Repair, maintenance and associated services related to railways and other equipment

Contract locations

- UK - United Kingdom
- UKI6 - Outer London - South

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

London Underground Limited are the only supplier who can provide the bespoke vehicles and service/ resource provision on Network Rail Infrastructure in an emergency situation.

Supplier

London Underground Ltd

- Companies House: 01900907

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: PearlGrigaBardi@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Provision of London Underground Emergency Response Unit Services

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Sasha Bradford

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Email: Sasha.Bradford@networkrail.co.uk

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government

