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Tender

Reopening of Framework Agreement for the Provision of a Children's Support at Home Service

Falkirk Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2026/S 000-011353

Procurement identifier (OCID): ocds-h6vhtk-064b12

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Section I: Contracting authority

I.1) Name and addresses

Falkirk Council

The Foundry, 4 Central Park, Central Boulevard

Larbert

FK5 4RU

Email

cpu@falkirk.gov.uk

Telephone

+44 1324506566

Country

United Kingdom

NUTS code

UKM76 - Falkirk

Internet address(es)

Main address

<http://www.falkirk.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00184

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Reopening of Framework Agreement for the Provision of a Children's Support at Home Service

Reference number

CS/005/22

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

UPDATE - FEBRUARY 2026 REOPENING OF THE FLEXIBLE FRAMEWORK

The previously advertised flexible framework relative to Children's Support at Home Service commenced on 01 April 2022. In accordance with its terms, it is now being opened for New Entrants to be admitted under the same requirements as the original tender exercise and as noted herein.

ORIGINAL CONTRACT NOTICE TEXT:

The Council seeks to commission a flexible, responsive and consistently high quality service. Providers shall have the capability to work with children and young people, between the ages of 0 and 18 years, where there is an identified need to provide a flexible Support at Home service to the individual child or their parents/carers within the home environment or in the community. The Framework will run for a period of 2 years from 1 April 2022 to 31 March 2024, with the option to extend up to a further 36 months. Bidders may bid for one or all Lots.

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Complex Support at Home

Lot No

2

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85311300 - Welfare services for children and young people
- 85311200 - Welfare services for disabled people
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

The Council seeks to commission flexible, responsive and consistently high quality services.

Providers shall have the capability to work with children & young people with complex health needs as a result of disability, between the ages of 0 and 18 years.

Service Users may have a range of support needs including specific support requirements attributed to physical disability, learning disability, mental health difficulties, sensory impairment, communication difficulties and behaviours that may challenge.

Providers shall have the ability to work with Service Users who may be reluctant to engage.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Support at Home

Lot No

1

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85311300 - Welfare services for children and young people
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Providers shall have the capability to work in partnership with families to support daily routines and ensure children's needs are met at home.

The services provided should be flexible, responsive and consistently to a high quality standard with the outcomes identified in the Child' Plan being central to all discussions and the decision making process.

In order to deliver individual outcomes Providers are expected to work with the Team Around the Child and share information appropriately with the child, family and Lead Professional.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Registration with the Care Inspectorate and Scottish Social Services Council in accordance with Regulation of Care (Scotland) Act 2001.

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Registration with the Care Inspectorate and Scottish Social Services Council in accordance with Regulation of Care (Scotland) Act 2001 as amended.

Bidders should provide Registration number(s) etc at Section 4A.2 in the SPD.

III.2.2) Contract performance conditions

It is expected that successful Providers will have and maintain a Care Inspectorate rating of Good or above in the themed area of Quality of Care & Support.

It is a requirement that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the following types/levels of insurance as a minimum:

Employer's (Compulsory) Liability Insurance = 10M GBP

Public Liability Insurance = 10M GBP

Professional Indemnity Insurance = 5M GBP

Medical Malpractice - 5M GBP

SPD 4B.6 Where the credit score is less than 30/100 the bidder may be excluded from the tender process unless satisfactory information is provided that gives assurances regarding financial risk in appointing the bidder to the Framework.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

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IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services/made>

IV.1.11) Main features of the award procedure

As detailed in the tender documentation

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 March 2026

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The scope of services to be provided under this Framework falls within the definition of social and other specific services in Schedule 3 to

the Public Contracts (Scotland) Regulations 2015 ("the Regulations") and therefore the procurement process shall be subject to the

requirements of section 7 of the Regulations.

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Reserve right to open Framework to new entrants

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=822219.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As detailed in the tender documentation

(SC Ref:822219)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

Country

United Kingdom