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Contract

e-signature solution

London Borough of Croydon

F03: Contract award notice

Notice identifier: 2025/S 000-011353

Procurement identifier (OCID): ocds-h6vhtk-04f902

Published 26 March 2025, 2:52pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Croydon

Bernard Wetherill House, Fell Road

Croydon

CR01EA

Contact

Jacob Aghedo

Email

jacob.aghedo@croydon.gov.uk

Telephone

+44 2087266000

Country

United Kingdom

Region code

UKI62 - Croydon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.croydon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

e-signature solution

Reference number

LBC/CN/814

II.1.2) Main CPV code

- 79131000 - Documentation services

II.1.3) Type of contract

Services

II.1.4) Short description

This service will assist the Council with an effective e-signature solution and enhance current signatory activities.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £22,612.50

II.2) Description

II.2.2) Additional CPV code(s)

- 79132100 - Electronic signature certification services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

An invitation to tender was extended to all reputable e-signature providers in the UK to tender for a 3-years contract for the provision of e-signature solution service. This contract will improve productivity by automating document signing across the Council.

II.2.5) Award criteria

Quality criterion - Name: Functional and Non functional requirement / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a below threshold procurement. Expression of Interest (Eol) dated 11 September 2024 was issued to all reputable e-signature solution providers in the UK. RFQ documents were subsequently issued to all the suppliers that responded to the Eol.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

e-signature solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Virtual Signature IDV Limited

Level 18, 40 Bank Street

London

E14 5NR

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13051054

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,612.50

Total value of the contract/lot: £22,612.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

N/A

N/A

Country

United Kingdom

