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Contract

FAST TRACK SERVICE FOR EMERGENCY OR SPECIALISED SUPPORT FROM COMMUNITY WELFARE ADVICE SERVICE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2026/S 000-011349

Procurement identifier (OCID): ocds-h6vhtk-064b10

Published 9 February 2026, 12:32pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Neath Port Talbot Hospital

Baglan

SA12 7BX

Contact

Nicola Craven

Email

nicola.craven@wales.nhs.uk

Telephone

+44 2921501500

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FAST TRACK SERVICE FOR EMERGENCY OR SPECIALISED SUPPORT FROM
COMMUNITY WELFARE ADVICE SERVICE

Reference number

SBU-DAP2-61733

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Citizens Advice Swansea Neath Port Talbot (CASNPT) has historically delivered an outreach service within the Afan Cluster (Glyncorwg, Cwmavon, Blaengwynfi and Cymmer) which was deemed to have the highest deprivation at that time. However, the Health Board has high deprivation across its footprint and to manage unmet demand, this service will be expanded to meet the population's needs delivering an equitable service across Swansea and Neath Port Talbot.

CASNPT services are in line with the Public Health Outcome Framework recognising the vision of improving and protecting the health and wellbeing, improving the health of the poorest, and the wider determinants of health (Domain two).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Swansea Bay University Footprint

II.2.4) Description of the procurement

The incumbent provider, Citizens Advice Swansea Neath Port Talbot (CASNPT) has historically delivered an outreach service within the Afan Cluster (Glyncorwg, Cwmavon, Blaengwynfi and Cymmer) which was deemed to have the highest deprivation at that time. However, the Health Board has high deprivation across its footprint and to manage unmet demand, this service will be expanded to meet the population's needs delivering an equitable service across Swansea and Neath Port Talbot.

CASNPT services are in line with the Public Health Outcome Framework recognising the vision of improving and protecting the health and wellbeing, improving the health of the poorest, and the wider determinants of health (Domain two).

This current contract is so specific and there are no other Providers registered to deliver this service it is deemed that CASNPT is the sole provider to deliver this contract.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by (18/02/2026). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR Wales.'

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

SBU-DAP2-61733

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CITIZENS ADVICE SWANSEA NEATH PORT TALBOT LIMITED

277-278 Oxford Street

Swansea

SA1 3EL

Telephone

+44 1792739900

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award.

The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 18/02/2026

E-mail: nicola.craven@wales.nhs.uk.

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(WA Ref:161280)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom