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Planning

## **MSK AI Service**

CAMBRIDGESHIRE COMMUNITY SERVICES NHS TRUST

F01: Prior information notice

Prior information only

Notice identifier: 2026/S 000-011334

Procurement identifier (OCID): ocids-h6vhtk-064b03

Published 9 February 2026, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CAMBRIDGESHIRE COMMUNITY SERVICES NHS TRUST

Unit 7/8, Meadow Park, St. Ives

Cambridgeshire

PE274LG

#### **Contact**

Jessica Clark

#### **Email**

[jess.clark1@nhs.net](mailto:jess.clark1@nhs.net)

#### **Telephone**

+44 7908249952

#### **Country**

United Kingdom

**Region code**

UKH1 - East Anglia

**NHS Organisation Data Service**

NHS Organisation

**Internet address(es)**

Main address

<https://www.cambscommunityservices.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Other type

NHS Health

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MSK AI Service

#### **II.1.2) Main CPV code**

- 85142100 - Physiotherapy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority requirement is for a safe, consistent, affordable, and innovative UK based digital physiotherapy clinic using artificial intelligence (AI).

The expectation is for the delivery of an end-to-end clinical service for both new and existing patients; operating as a complete alternative to standard care pathways and not limited to an adjunctive, supplementary, or "waiting well" initiative.

The model specified is for a supplier capable of assuming full clinical and operational ownership of the entire patient pathway including initial referral intake, diagnostic triage, clinical assessment, individualised treatment planning, treatment delivery, and discharge.

To this end the supplier must be CQC registered to demonstrate robust clinical governance and the AI solution must be a class IIa medical device that is available 24/7 to ensure safe, rapid triage, and clinical diagnosis.

The full specification, with the Authority's detailed requirements, can be requested by emailing the Trust Contact for this notice.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85120000 - Medical practice and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia
- UKH2 - Bedfordshire and Hertfordshire

### **II.2.4) Description of the procurement**

This notice is on behalf of Cambridgeshire Community Services NHS Trust and Norfolk Community and Health Care NHS Trust who from 1st April 2026 will become East of England Community Health & Care Trust.

The Trust are following the PSR Most Suitable Provider (MSP) process.

This notice is to understand any suitable and capable suppliers able to supply the services detailed in the Short Description.

Any suppliers that believe they meet the capabilities must advise the Trust Contact by 23rd February 2026 in adherence with the 14 day timeline under the MSP process.

#### **II.2.14) Additional information**

It is anticipated that the contract for this service would start on 1st April 2026 and be awarded for a 3 Year initial term with 2 x 1 Year optional extension periods.

## **II.3) Estimated date of publication of contract notice**

2 March 2026

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

