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Tender

Security Systems at Imperial War Museums (IWM)

Imperial War Museums

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011334

Procurement identifier (OCID): ocds-h6vhtk-04f8f5 ([view related notices](#))

Published 26 March 2025, 2:05pm

Scope

Description

IWM is tendering for a Potential Provider to provide technical security systems management, maintenance and service provision at IWM London, IWM North, IWM Duxford, Churchill War Rooms and HMS Belfast. The Potential Provider will be required to:

- a) Provide suitably trained and certified Lenel-accredited Master engineer employed at all times to provide the maintenance services;
- b) Service all Equipment in accordance with relevant British Standards applicable;
- c) Issue appropriate certification to satisfy regulations and standards;
- d) Ensure a working system that complies with those regulations and standards, and;
- e) Ensure that there is no loss of service or security protection to IWM.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-security-equipment./W2KB6ZN9GM>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/W2KB6ZN9GM>

Total value (estimated)

- £840,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 50610000 - Repair and maintenance services of security equipment

Contract locations

- UK - United Kingdom

Submission

Submission type

Tenders

Tender submission deadline

28 April 2025, 1:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/respond/W2KB6ZN9GM>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 July 2025

Award criteria

Name	Description	Type	Weighting
Technical	Long criteria description	Quality	55%

Name	Description	Type	Weighting
Cost	Long criteria description	Cost	30%
Social Value	Long criteria description	Quality	10%
Sustainability	Long criteria description	Quality	5%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Two stage procedure. Pre qualification stage using the Procurement Specific Questionnaire, followed by full tender stage.

Contracting authority

Imperial War Museums

- Public Procurement Organisation Number: PHRL-5691-LLXM

IWM London, Lambeth Road

London

SE1 6HZ

United Kingdom

Contact name: Olly Clifford

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Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government