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Tender

## **Security Systems at Imperial War Museums (IWM)**

Imperial War Museums

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011334

Procurement identifier (OCID): ocids-h6vhtk-04f8f5

Published 26 March 2025, 2:05pm

### **Scope**

### **Description**

IWM is tendering for a Potential Provider to provide technical security systems management, maintenance and service provision at IWM London, IWM North, IWM Duxford, Churchill War Rooms and HMS Belfast. The Potential Provider will be required to:

- a) Provide suitably trained and certified Lenel-accredited Master engineer employed at all times to provide the maintenance services;
- b) Service all Equipment in accordance with relevant British Standards applicable;
- c) Issue appropriate certification to satisfy regulations and standards;
- d) Ensure a working system that complies with those regulations and standards, and;
- e) Ensure that there is no loss of service or security protection to IWM.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance->

[services-of-security-equipment./W2KB6ZN9GM](https://www.delta-esourcing.com/respond/W2KB6ZN9GM)

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/W2KB6ZN9GM>

### **Total value (estimated)**

- £840,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 November 2025 to 31 October 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 50610000 - Repair and maintenance services of security equipment

### **Contract locations**

- UK - United Kingdom

## **Submission**

### **Submission type**

Tenders

### **Tender submission deadline**

28 April 2025, 1:00pm

### **Submission address and any special instructions**

<https://www.delta-esourcing.com/respond/W2KB6ZN9GM>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

23 July 2025

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## Award criteria

Name	Description	Type	Weighting
Technical	Long criteria description	Quality	55%
Cost	Long criteria description	Cost	30%
Social Value	Long criteria description	Quality	10%
Sustainability	Long criteria description	Quality	5%

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## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

### Competitive flexible procedure description

Two stage procedure. Pre qualification stage using the Procurement Specific Questionnaire, followed by full tender stage.

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## Contracting authority

### Imperial War Museums

- Public Procurement Organisation Number: PHRL-5691-LLXM

IWM London, Lambeth Road

London

SE1 6HZ

United Kingdom

Contact name: Olly Clifford

Telephone: 02074165000

Email: [oc Clifford@iwm.org.uk](mailto:oc Clifford@iwm.org.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government