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Contract

676_20 Total Facilities Management

ESPO

F03: Contract award notice

Notice identifier: 2021/S 000-011311

Procurement identifier (OCID): ocds-h6vhtk-029128

Published 21 May 2021, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way, Grove Park, Enderby

Leicester

LE19 1ES

Contact

Place and Environment Procurement Team

Email

tenders@espo.org

Telephone

+44 1162657943

Country

United Kingdom

NUTS code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.espo.org/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

676_20 Total Facilities Management

Reference number

676_20

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

ESPO is seeking to establish a multi supplier framework agreement for the provision of Facilities Management (FM) Services. This national framework will provide a complete suite of facilities management services for customers seeking to aggregate their requirements.

The framework will consist of 3 Lots based on total contract value.

Lot 1 –Facilities Management Services – Total assessed contract value £0 - £1,000,000

Lot 2 –Facilities Management Services – Total assessed contract value £1,000,001 - £4,999,999

Lot 3 –Facilities Management Services – Total assessed contract value £5,000,000 +

It will be a mandatory requirement that tenderers are able to provide at least 75% of the services listed within the specification if they intend to tender for either Lot 1, 2 or 3.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000,000

II.2) Description

II.2.1) Title

Facilities Management Services – Total assessed contract value £0 - £1,000,000

Lot No

1

II.2.2) Additional CPV code(s)

- 45000000 - Construction work
- 45452000 - Exterior cleaning work for buildings

- 50000000 - Repair and maintenance services
- 50324200 - Preventive maintenance services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment
- 50344000 - Repair and maintenance services of optical equipment
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 50850000 - Repair and maintenance services of furniture
- 50883000 - Repair and maintenance services of catering equipment
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 64100000 - Post and courier services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71317210 - Health and safety consultancy services
- 72253000 - Helpdesk and support services
- 72514300 - Facilities management services for computer systems maintenance
- 77211500 - Tree-maintenance services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 79710000 - Security services
- 79952000 - Event services
- 79992000 - Reception services
- 79993000 - Building and facilities management services

- 90500000 - Refuse and waste related services
- 90700000 - Environmental services
- 90710000 - Environmental management
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90922000 - Pest-control services
- 98310000 - Washing and dry-cleaning services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Facilities Management Services.

Tenderers are required to provide and deliver an integrated multidisciplinary range of facilities management services for customers with a total assessed contract value in the range £0 - £1,000,000.

Tenderers will need to be able to provide the services within one or more of the following geographical regions: East Midlands; East of England; North East England; North West England; South East England; South West England; West Midlands; Yorkshire & Humber; London; Scotland; Wales; and Northern Ireland.

It will be a mandatory requirement that tenderers are able to provide at least 75% of the services listed within the specification if they intend to tender for either Lot 1, 2 or 3.

The following information is applicable for all lots:

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other

public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders' information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 12 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Facilities Management Services – Total assessed contract value £1,000,001 - £4,999,999

Lot No

2

II.2.2) Additional CPV code(s)

- 45000000 - Construction work

- 45452000 - Exterior cleaning work for buildings
- 50334400 - Communications system maintenance services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment
- 50531200 - Gas appliance maintenance services
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment
- 50610000 - Repair and maintenance services of security equipment
- 50700000 - Repair and maintenance services of building installations
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 50850000 - Repair and maintenance services of furniture
- 50883000 - Repair and maintenance services of catering equipment
- 55000000 - Hotel, restaurant and retail trade services
- 55520000 - Catering services
- 64100000 - Post and courier services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71317210 - Health and safety consultancy services
- 72253000 - Helpdesk and support services
- 72514300 - Facilities management services for computer systems maintenance
- 77211500 - Tree-maintenance services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 79710000 - Security services
- 79952000 - Event services
- 79992000 - Reception services

- 79993000 - Building and facilities management services
- 90500000 - Refuse and waste related services
- 90700000 - Environmental services
- 90710000 - Environmental management
- 90922000 - Pest-control services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Facilities Management Services.

Tenderers are required to provide and deliver an integrated multidisciplinary range of facilities management services for customers with a total assessed contract value in the range £1,000,001 - £4,999,999.

Tenderers will need to be able to provide the services within one or more of the following geographical regions: East Midlands; East of England; North East England; North West England; South East England; South West England; West Midlands; Yorkshire & Humber; London; Scotland; Wales; and Northern Ireland.

It will be a mandatory requirement that tenderers are able to provide at least 75% of the services listed within the specification if they intend to tender for either Lot 1, 2 or 3.

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Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 12 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Facilities Management Services – Total assessed contract value £5,000,000 +

Lot No

3

II.2.2) Additional CPV code(s)

- 45000000 - Construction work
- 45452000 - Exterior cleaning work for buildings
- 50324200 - Preventive maintenance services
- 50334400 - Communications system maintenance services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment
- 50531200 - Gas appliance maintenance services
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment
- 50610000 - Repair and maintenance services of security equipment
- 50700000 - Repair and maintenance services of building installations
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 50850000 - Repair and maintenance services of furniture
- 50883000 - Repair and maintenance services of catering equipment
- 55300000 - Restaurant and food-serving services

- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 64100000 - Post and courier services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71317200 - Health and safety services
- 72253000 - Helpdesk and support services
- 72514300 - Facilities management services for computer systems maintenance
- 77000000 - Agricultural, forestry, horticultural, aquacultural and apicultural services
- 77211500 - Tree-maintenance services
- 77314000 - Grounds maintenance services
- 79710000 - Security services
- 79952000 - Event services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 90000000 - Sewage, refuse, cleaning and environmental services
- 90500000 - Refuse and waste related services
- 90700000 - Environmental services
- 90710000 - Environmental management
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90921000 - Disinfecting and exterminating services
- 90923000 - Rat-disinfestation services
- 90924000 - Fumigation services
- 98310000 - Washing and dry-cleaning services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Facilities Management Services.

Tenderers are required to provide and deliver an integrated multidisciplinary range of facilities management services for customers with a total assessed contract value of £5,000,000 or above.

Tenderers will need to be able to provide the services within one or more of the following geographical regions: East Midlands; East of England; North East England; North West England; South East England; South West England; West Midlands; Yorkshire & Humber; London; Scotland; Wales; and Northern Ireland.

It will be a mandatory requirement that tenderers are able to provide at least 75% of the services listed within the specification if they intend to tender for either Lot 1, 2 or 3.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 12 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002497](#)

Section V. Award of contract

Lot No

1

Title

Facilities Management Services – Total assessed contract value £0 - £1,000,000

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 April 2021

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ABM Facility Services UK Limited

George House 75 - 83 Borough High Street

London

SE1 1NH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

BJF Connections

Abbey Court Boarley Lane

Maidstone

ME14 3DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Compass Contract Services UK

Parklands Court 24 Parklands Birmingham Great Park

Rubery

B45 9PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Derwent FM

1 Centro Place Pride Park

Derby

DE24 8RF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dodd Group (Midlands)

Stafford Park 13

Telford

TF3 3AZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Engie Supply Holding UK

Q3 Quorum Business Park Benton Lane

Newcastle upon Tyne

NE12 8EX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Eric Wright Facilities Management

Sceptre House Sceptre Way Bamber Bridge

Preston

PR5 6AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hebs Group Ltd

4-6 St Johns Road Waterloo Crosby

Liverpool

L22 9QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ISS Mediclean

Velocity 1 Brooklands Drive

Weybridge

KT13 0SL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mears Facilities Management

1390 Montpellier Court Gloucester Business Park

Brockworth

GL3 4AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

MPD FM

Unit 20 Dagenham Business Centre Park 123 Rainham Road North

Dagenham

RM10 7DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Norse Commercial Services

280 Fifers Lane

Norwich

NR6 6EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Richard Irvin FM

5th Floor 24 Old Bond Street Mayfair

London

W1S 4AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Robertson Facilities Management

10 Perimeter Road Pinefield Industrial Estate

Elgin

IV30 6AE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

SSG Support Services

Unit 5 Stanton Gate 49 Mawney Road

Romford

RM7 7HL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Trios Facilities Management

Ground Floor Edgerton House 68 Baker Street

Weybridge

KT13 8AL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Vertas Group Ltd

Beacon House Landmark Business Park White House Road

Ipswich

IP1 5PB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Vinci Construction UK

Astral House Imperial Way

Watford

WD24 4WW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £167,000,000

Section V. Award of contract

Lot No

2

Title

Facilities Management Services – Total assessed contract value £1,000,001 - £4,999,999

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 April 2021

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ABM Facility Services UK Limited

George House 75 - 83 Borough High Street

London

SE1 1NH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Amey Community Ltd

Chancery Exchange 10 Furnival Street

London

EC4A 1AB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

BJF Connections

Abbey Court Boarley Lane

Maidstone

ME14 3DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Compass Contract Services UK

Parklands Court 24 Parklands Birmingham Great Park

Rubery

B45 9PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Derwent FM

1 Centro Place Pride Park

Derby

DE24 8RF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dodd Group (Midlands)

Stafford Park 13

Telford

TF3 3AZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Engie Supply Holding UK

Q3 Quorum Business Park Benton Lane

Newcastle upon Tyne

NE12 8EX

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United Kingdom

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The contractor is an SME

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PR5 6AW

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NUTS code

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The contractor is an SME

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4-6 St Johns Road Waterloo Crosby

Liverpool

L22 9QG

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- UK - United Kingdom

The contractor is an SME

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Velocity 1 Brooklands Drive

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Country

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The contractor is an SME

No

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1390 Montpellier Court Gloucester Business Park

Brockworth

GL3 4AH

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NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

MPD FM

Unit 20 Dagenham Business Centre Park 123 Rainham Road North

Dagenham

RM10 7DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Norse Commercial Services

280 Fifers Lane

Norwich

NR6 6EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

OCS Group UK Limited

Tilgate Forest Business Park Brighton Road

Crawley

RH11 9BP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Richard Irvin FM

5th Floor 24 Old Bond Street Mayfair

London

W1S 4AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Robertson Facilities Management

10 Perimeter Road Pinefield Industrial Estate

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IV30 6AE

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Unit 5 Stanton Gate 49 Mawney Road

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The contractor is an SME

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The contractor is an SME

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Vinci Construction UK

Astral House Imperial Way

Watford

WD24 4WW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £167,000,000

Section V. Award of contract

Lot No

3

Title

Facilities Management Services – Total assessed contract value £5,000,000 +

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 April 2021

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ABM Facility Services UK Limited

George House 75 - 83 Borough High Street

London

SE1 1NH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Amey Community Ltd

Chancery Exchange 10 Furnival Street

London

EC4A 1AB

Country

United Kingdom

NUTS code

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The contractor is an SME

No

V.2.3) Name and address of the contractor

BJF Connections

Abbey Court Boarley Lane

Maidstone

ME14 3DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Compass Contract Services UK

Parklands Court 24 Parklands Birmingham Great Park

Rubery

B45 9PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

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V.2.3) Name and address of the contractor

Derwent FM

1 Centro Place Pride Park

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No

V.2.3) Name and address of the contractor

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1390 Montpellier Court Gloucester Business Park

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The contractor is an SME

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Unit 20 Dagenham Business Centre Park 123 Rainham Road North

Dagenham

RM10 7DF

Country

United Kingdom

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- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Norse Commercial Services

280 Fifers Lane

Norwich

NR6 6EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

OCS Group UK Limited

Tilgate Forest Business Park Brighton Road

Crawley

RH11 9BP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Richard Irvin FM

5th Floor 24 Old Bond Street Mayfair

London

W1S 4AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Robertson Facilities Management

10 Perimeter Road Pinefield Industrial Estate

Elgin

IV30 6AE

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The contractor is an SME

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Unit 5 Stanton Gate 49 Mawney Road

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Ipswich

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Vinci Construction UK

Astral House Imperial Way

Watford

WD24 4WW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £166,000,000

Section VI. Complementary information

VI.3) Additional information

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.